System Data (Launchpad) - Help

This document provides an overview of System Data including:

- System Data Management
- Filter/Sort/Group the Master List
- System Details
- Delete System
- Edit System
- Re-assign system
- Required Authorization

When a system is added as a favorite, an incident is created, or a license key is requested within the last year, system data is automatically updated. This tile is dependent on the role Large Enterprise/On Premise in the user profile. The data may also be updated by Solution Manager automatically.

System Data Management

1. In the master list, the user can switch between favorite systems and all systems for which they are authorized to work. There is also an option to search for a system.
2. The master list displays the system name and type. Click on a system to see the system details displayed.

3. If the system has a star icon it is a favorite system. If the system name is in red, it is an inactive system. If the the system name is in black, it is active. If the system has an error symbol the system was registsered for an Early Watch Alert.

Filter/Sort/Group the Master List

- **Filtering**: Option to filter the list of Favorites and All Systems by: Active/Inactive, Installation, Customer, System Type, Product Version and Supported by Partner.

- **System Type**: Allows the user to filter by system types such as Productive, Test, Development, Backup, Demo and Training. In this example the master list is filtered by TEST.

- **Filter by Installation, Customer and Product Version** will populate a list from which the user can select the required options.
- **Filter by Supported by Partner** has just one check box "no" to select.

- **Sort options include:** Ascending, Descending, Active/Inactive, Installation, Customer, System Type, Product Version or Supported by partner.

- **The user can group the systems** by Ascending, Descending, Active/Inactive, Installation, Customer, System Type, Product Version or Supported by partner.

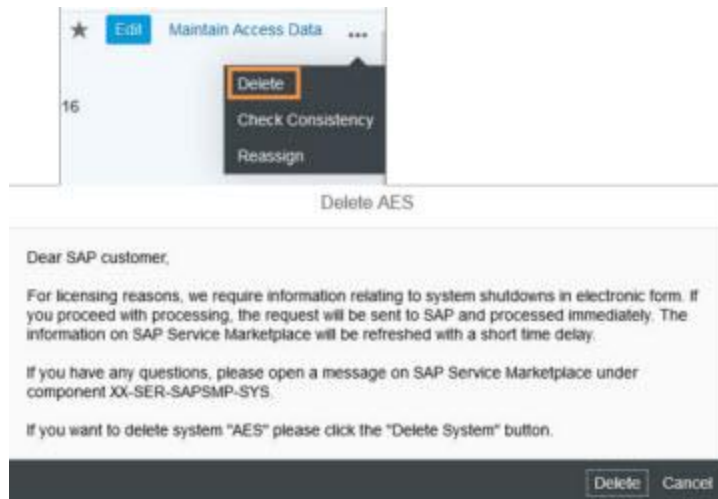- When the list of systems is filtered, it is clearly pointed out.

Filtered by: Installation (20659001:ERP S...

System Details

- **Star Icon:** Will Add/Remove a system as a favorite. A confirmation message is displayed when a system is added or removed from your favorites.

- **Automated Update**: indicates if automatic updates of data (for example through an SAP EarlyWatch Alert service) have been enabled or disabled.

- **System Name, Type, Installation Product, Installation Name, Installation Number** are available.

- Have a view who changed the system last.

- **Product Version Tab** displays current Product Version and Upgrade Plans, Product Versions & Usage Types, Kernel information and Software Component Version and Support Packages.

- The **Servers & SAProuters** tab contains information on the SAP Main/Additional Router, DB/Application and Other Servers.

- The **License Key tab** displays the relevant Licence Key data for the system. This is pulled in from the Licence Keys Tile.

Delete System

While displaying the relevant system press the Delete System button. A confirmation message is displayed stating that due to licensing reasons SAP need information about the shut down of systems in electronical form. If you continue the processing, the request will be sent to SAP and process immediately. The refresh of the information in the SAP Service Marketplace will be performed with short time delay. If you have any questions please open a message in the SAP Service Marketplace under component XX-SER-SAPSMP-SYS. If you want to delete the system please click the Delete System button.

Edit System

- While displaying the relevant system details click on the Edit System button. The 'Edit System' screen is displayed. Press Cancel to return to the previous 'System Details' screen.

- In the 'Edit System' screen the user can edit the System Name, System Type, Current Product Version and Go Live Date. Press Save or Cancel the changes. Depending on the system type different fields are displayed. If the system is a productive system the user can also edit the upgrade plan information.

- If applicable (Product Version dependent) an Enhancement Package/Add-On Product Version may be added. Press the + icon to display a list of available Add-On Product Versions. Click More to extend the list further.

- To delete an Enhancement Package/Add-On Product Version click on the red circled X icon.

- If applicable (Product Version dependent) a Usage Type can be added, press on the + icon. In the pop up search for a usage type of select one from the list and press OK.

- Select the Servers tab to add a SAP Main/Additional Router or DB/Application/Other Servers. Enter the Router details and press save. A message confirming that the router was saved successfully is displayed. To delete a router press on the red circled X icon.

Re-Assign System

You can assign a system to a different technical installation. Use the action buttons in the upperright corner of the system detail view and simply select the new installation number from a dropdown.