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SAP Release and Maintenance Strategy

2026.1 – JULY 28, 2026



Table of contents

1	Introduction.....	5
2	Product Types	5
2.1	Standalone products	5
2.2	Add-on products	5
3	Product & Cloud Services Availability	6
3.1	Controlled.....	6
3.1.1	Beta phase.....	6
3.1.2	Release To Customer (RTC) phase	6
3.2	Unrestricted.....	6
3.2.1	General Availability (GA) phase	6
4	On-Premise Products and Solutions.....	7
4.1	Release Strategy.....	7
4.1.1	SAP Business Suite.....	7
4.1.2	SAP Business One.....	7
4.1.3	SAPBusinessObjects	7
4.1.4	SAP HANA	8
4.1.5	SAP S/4HANA.....	8
4.1.5.1	Release	8
4.1.5.2	Feature Deliveries.....	8
4.1.6	Content delivery	8
4.2	Maintenance Strategy	8
4.2.1	Maintenance phases.....	9
4.2.1.1	Mainstream Maintenance	9
4.2.1.2	Extended Maintenance	9
4.2.1.3	Customer-Specific Maintenance	9
4.2.1.4	Priority-One Support.....	10
4.2.2	Maintenance Provisioning.....	10
4.2.2.1	SAP Notes & SAP Knowledge Base Articles	10
4.2.2.2	SAP Security Notes	10
4.2.2.3	Support Packages	11
4.2.2.4	Support Package Stacks (SPS).....	11
4.2.2.5	Feature Package Stacks (FPS).....	11
4.2.2.6	Enhancement Packages (EhPs).....	11
4.2.3	Standalone Products Maintenance.....	12
4.2.3.1	SAP Advantage Database Server (ADS).....	12
4.2.3.2	SAPBusinessObjects Business Intelligence (BI) platform release family.....	12
4.2.3.3	SAP Business One	13
4.2.3.4	SAP Business Suite Core Applications.....	13
4.2.3.5	SAP Commerce.....	13
4.2.3.6	SAP Enterprise OrientDB.....	14
4.2.3.7	SAP HANA 1.0.....	14
4.2.3.8	Upgrade to HANA 2.0	14

4.2.3.9	SAP HANA 2.0.....	14
4.2.3.10	Maintenance strategy for production systems	15
4.2.3.11	SAP HANA Cockpit	15
4.2.3.12	SAP HANA Platform.....	15
4.2.3.13	SAP Marketing.....	16
4.2.3.14	SAP NetWeaver.....	16
4.2.3.15	SAP S/4HANA.....	16
4.2.3.15.1.1	Compatibility Packs	16
4.2.4	Add-on Products Maintenance.....	16
4.2.4.1	General	16
4.2.4.2	SAP Fiori Front-End Server	18
4.3	General Upgrade Strategy	18
5	Cloud Solutions and Services.....	19
5.1	Public Cloud	19
5.1.1	Release Information	19
5.1.1.1	General	19
5.1.1.2	SAP Analytics Cloud (SAC).....	19
5.1.1.3	SAP Ariba	19
5.1.1.4	SAP Business Network Asset Collaboration.....	19
5.1.1.5	SAP Business Technology Platform (BTP)	20
5.1.1.6	SAP Fieldglass	20
5.1.1.7	SAP Intelligent Enterprise Suite	20
5.1.1.7.1	Releases	20
5.1.1.7.2	Feature Deliveries	20
5.1.1.7.3	Continuous Delivery	20
5.1.1.7.4	Intelligent Enterprise Products and Harmonized Release Calendar	20
5.1.1.8	SAP S/4HANA Cloud (public edition).....	21
5.1.1.9	SAP SuccessFactors.....	21
5.1.2	Maintenance Information	21
5.2	Private Cloud	21
5.2.1	SAP ERP, private cloud edition.....	21
5.2.2	RISE with SAP S/4HANA Cloud Private Edition	21
5.3	Hybrid	22
5.3.1	Integration of On-Premise and Cloud products	22
6	Product or Service Retirement	23
7	Native Mobile Applications.....	23
7.1	Availability	24
7.2	Maintenance	24
7.3	Functional Enhancements and Maintenance.....	24
8	Glossary	25

Disclaimer

The SAP Release and Maintenance Strategy reflects the current status of SAP's release planning for selected services and products as of the date of its publication. It contains only intended strategies, developments, and/or functionalities of SAP solutions, applications and technologies and is not intended to be binding upon SAP to any particular course of business, product strategy, and/or development.

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Introduction

SAP offers a wide variety of products, solutions, and services for On-Premise, Cloud, Hybrid, and Mobile platforms. This document provides an overview of the release and maintenance strategy of SAP standard software.

All other product release types such as [focused business solutions](#), SAP Rapid Deployment solutions, [SAP Repeatable Custom Solutions](#), Standard-Related Custom Development, customer projects developed by SAP, etc., follow different release and maintenance strategies.

It is important to note that specific Standard software products or solutions may be exempted from the release and maintenance strategy rules outlined in this document. These exceptions do not apply to core application products and their enhancement packages, nor to the SAP NetWeaver technology platform products.

Please refer to SAP's [Product Availability Matrix \(PAM\)](#) portal for information on most SAP software product versions, including availability, planned end of maintenance dates, upgrade paths, technical release information and more.

Product Types

For SAP Standard product Releases (often referred to as product versions), there are two distinct product types; Standalone and Add-on, which in turn determine the release and maintenance strategy of a given product.

Standalone products

“Standalone” refers to a product which can be installed and run without technical dependencies to any other product. Examples of Standalone products are SAP NetWeaver, SAP S/4HANA, or SAP ERP.

In the Product Availability Matrix (PAM), such products are labeled with “Type of Product Version” = Standalone.

Add-on products

SAP may deliver products which need to be installed on a specific SAP Standalone software product. These Add-on products have functional and/or technical dependencies to the underlying product and therefore must be installed on one instance. Examples of Add-on products are SAP Global Trade Services, edition for SAP HANA which is based on SAP S/4HANA FOUNDATION or SAP Master Data Governance which is based on SAP enhancement package 8 for SAP ERP 6.0.

In the Product Availability Matrix (PAM), such products are labeled with “Type of Product Version” = Add-on.

Product & Cloud Services Availability

SAP software products and services are generally introduced into the market in two distinct availability phases: controlled and unrestricted.

Controlled Availability

Beta Release

SAP may offer new innovations, products, solutions, features, or functions in a Beta release for **testing purposes only**. These offerings are not available for productive use. The content and the planned RTC date of software made available under Beta may be subject to change. Therefore, customers should not place undue reliance on a Beta software, features or functionalities presented therein and should not rely upon them in making purchasing decisions.

Release To Customer (RTC)

Within the controlled availability phase and at the *Release-To-Customer* (RTC) milestone, new innovations are introduced to the market. Productive use of these new products, solutions, features, and functions is permitted during this phase. Following the *Release to Customer* milestone, an optional controlled availability phase — referred to as the **Early Adopter phase** — may be initiated, during which **SAP** introduces new innovations and features to the market with limited availability.

Unrestricted

General Availability (GA)

The unrestricted phase begins at the *General Availability* (GA) milestone. During this phase, products, solutions, features, or functions are made available to all customers.

The graph below represents a holistic view of possible availability phases of SAP's-products and cloud services.

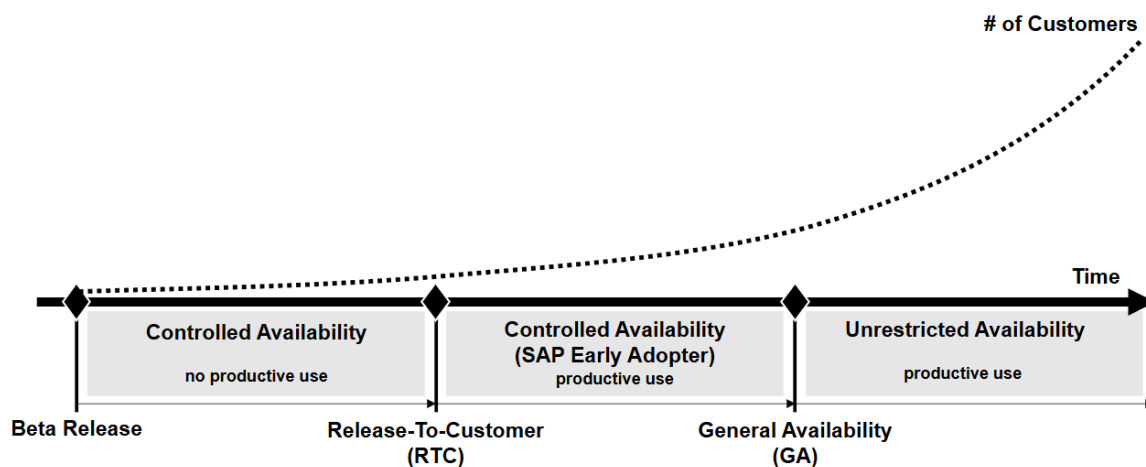


Figure 1:Product & Service Availability Strategy

On-Premise Products and Solutions

Release Strategy

Market introduction of new products is typically called a new “Release” or new “Version”. Releases and versions are usually identified by either sequential numbering or by dates reflecting the availability date of the product. For example, SAP Master Data Governance 9.2 or SAP S/4HANA 2022.

After the initial market introduction, deliveries of enhancements as well as new features and functionalities are generally provided by either subsequent Releases, Enhancement Packages, Feature Packages or Support Packages.

Usage of these options may vary and are product specific. Customers are encouraged to refer to the following sites for further details on specific products:

[Product Availability Matrix \(PAM\)](#)

[SAP Roadmap Explorer](#)

SAP Business Suite 7

Enhancements to SAP Business Suite 7 software may be delivered as:

- Enhancement packages for SAP Business Suite 7 core applications and the SAP NetWeaver technology platform
- Continuous improvements through Feature Packages (FP)
- Support Packages (SP)
- Error corrections through SAP Notes (knowledge Base Articles (KBAs))

SAP Business One

Starting from SAP Business One 10.0 release in April 2020, continuous innovations are delivered via Feature Packages while corrections and legal changes are provided via Support Packages on regular basis. The SAP Business One Major Release (10.0) followed by its Feature Deliveries is referred to as the “SAP Business One release family”.

Major new functionality, architectural platform changes or both will only be delivered under a “Major Release”.

Generally, the interfaces remain stable between Major Releases and Feature Deliveries.

SAP BusinessObjects

SAP BusinessObjects products running on the SAP NetWeaver platform, follow the common SAP Release and Maintenance Strategy of the underlying SAP software product(s).

SAP BusinessObjects business intelligence (BI) solutions, not on SAP NetWeaver, may be delivered in major or minor releases:

- Major releases regularly contain major new functionality, and / or architectural platform changes.

- Minor releases regularly include new and improved business functions that can be implemented and adopted quickly without significant footprint.

Generally, the interfaces between major and minor releases remain stable.

A major SAP BusinessObjects BI platform release and the following minor releases are referred to as an SAP BusinessObjects BI platform release family.

Standalone or Add-on software products interacting or based on a new major SAP BusinessObjects BI platform release, will generally be adapted to the new major release over time.

SAP HANA

Updates to the SAP HANA platform are provided every second year via a “Support Package Stacks (SPS)”. Support Package Stack of a product contains the precise combination of all individual support packages of its included software components, validated for optimal usage.

SAP S/4HANA

Continuous innovation for the SAP S/4HANA products is offered through new Releases or Feature Deliveries.

Release

A Release indicates a “heavy-lift” with data model changes, new ABAP platform version, new kernel, new DDIC version, etc. A release upgrade requires thorough testing, as well as partial adjustments and training, due to incompatible or substantial changes.

Feature Deliveries

New/enhanced features, deployed on the previously delivered base release, are provided through Feature Packs. These are technically Support Packages with enhanced/modified features needing to be switched for minimal-disruptiveness of the feature pack.

Content delivery

SAP may support a specific software with various content delivery. The content delivery cycle typically follows the delivery cycle of the main product it supports. Some content deliveries follow a sequence of multiple deliveries supporting a certain product.

Maintenance Strategy

The SAP maintenance strategy describes the length and conditions of maintenance for SAP software releases.

For all maintenance durations, end-of-maintenance dates, and usage rights, the authoritative sources are the SAP Product Availability Matrix (PAM) and the respective SAP Notes referenced in this section. This document summarizes the strategy but does not define or duplicate concrete dates.

Maintenance phases

There are four distinct maintenance phases defined under the SAP Maintenance Strategy, details of which can be found in SAP Support portal - [SAP Maintenance Phases](#).

Mainstream Maintenance

Mainstream maintenance is offered for all SAP software products and begins with the Release-To-Customer (RTC) milestone and continues throughout the unrestricted delivery phase. Usually, the end of mainstream maintenance for an SAP software product is later than (or equal to) the end of mainstream maintenance of the predecessor product and after General Availability (GA) of a successor product.

Extended Maintenance

Extended maintenance is available for SAP Business Suite 7. The scope of support for the extended maintenance period is similar to the scope of support provided during mainstream maintenance.

Extended maintenance requires an additional payment and specific maintenance addendum based on a valid maintenance contract. -For further details, see the product specific maintenance information section.

Customer-Specific Maintenance

Customer-specific maintenance is generally offered for all SAP products except for SAP Business One. For SAP BusinessObjects solutions different rules apply, please refer to SAP Note [3348644](#) for more information. Products can enter the customer-specific maintenance phase in one of following three ways:

- Customer's extended maintenance contract term ends
- Mainstream maintenance period ends, and extended maintenance is not offered
- Mainstream maintenance period ends, and extended maintenance is offered, but the customer does not choose to take advantage of the offer

A product enters customer-specific maintenance automatically and there is no need to apply for an additional contract. During customer-specific maintenance, SAP offers support services like those offered in the mainstream maintenance phase, with some restrictions, including:

- No delivery of new support packages
- No updates to cover legal changes
- Technology updates are limited
- Problem resolution is customer specific, which means customers are charged for solving problems not yet known to SAP

Customer-specific maintenance currently does not have an expiry date.

The scope of Customer-Specific Maintenance is strictly defined in SAP Note [52505](#). This document does not expand, modify, or interpret the commitments defined in SAP Notes. In case of discrepancies, the SAP Note text prevails.

Further details are outlined in [Support Portal - Customer-Specific Maintenance reference guide](#).

Priority-One Support

After the end of mainstream maintenance, SAP offers priority-one support for selected releases of the SAP BusinessObjects portfolio. Please refer to SAP Note [3348644](#) for more information.

- The scope of priority-one support for unknown errors is limited to the handling of priority-one incidents only.
- Priority-one support is an optional offer (to provide more flexibility in deciding on the right time for an upgrade).
- Priority-one support does not require an additional payment or a specific maintenance addendum.
- Depending on the type of the customer's support agreement, the switch to priority-one support will occur during the renewal period or the customer will receive priority-one support by default if continuing to run a release during its priority-one support period.

Further information is outlined on [SAP Support Portal – SAP Maintenance Phases – Priority-One Support](#).

Maintenance Provisioning

SAP usually provides corrections for the entire mainstream and extended maintenance period, in one or more of the following forms:

SAP Notes & SAP Knowledge Base Articles

SAP Notes provide instructions on how to remove known errors from SAP software. SAP Notes generally contain coding corrections and solve complex technical issues. They include a description of the symptom(s), the cause of the error, the product version in which the error occurs in and information about support package level in which the SAP Note and the corresponding correction is delivered in. The correction instruction in SAP Notes enables customers to apply the individual SAP Note, or simply apply the Support Package in which the SAP Note is included.

SAP Knowledge Based Articles do not contain coding corrections and therefore cannot be downloaded using Note Assistant. However, they contain embedded screenshot and other media to offer an enhanced content.

Detailed information on SAP Notes and SAP Knowledge Based Articles can be found in the [SAP Notes and SAP Knowledge Based Articles](#) or the [SAP Note Assistant Support portal](#).

SAP Security Notes

Expert advice from SAP regarding important action items and patches to improve the security of customer systems. Security patches are made available each month on “SAP Security Patch Day.” Starting June 11, 2019, for all new SAP Security Notes with “high” or “very high” severity, SAP will deliver a fix for Support Packages shipped within the last 24 months for versions under Mainstream Maintenance and Extended Maintenance. Exceptions to this can be found on [the SAP Security Patch Day overview page](#).

For more information, as well as the SAP Security Patch Day schedule, see [SAP Security Notes](#) → [SAP Security Patch Day](#) and SAP Note [2371996](#).

Support Packages

Including service packs for releases of SAP BusinessObjects BI 4.x solutions – bundle of software corrections available for all SAP software development environments (for example, ABAP and Java programming languages). Support packages may include legal changes.

Support Package Stacks (SPS)

Sets of support packages and patches for the respective software product that must be used in the given combination. Support package stacks should be considered as an entity in themselves; customers must pay attention to the minimum requirements and refer to the Release Information Note associated to the SPS and/or information provided in the Product Availability Matrix. A list of supported releases and the current support package stacks can be found on [SAP Support Package Stacks](#) Portal or in the 'Calendar' feature in [SAP for Me](#).

SAP strongly recommends regular implementation of support package stacks for SAP software products, at least once a year. Corrections that are provided in a given support package are usually not made available for previous support packages.

Feature Package Stacks (FPS)

Dedicated non-disruptive deliveries of continuous innovation during initial stages of General Availability (GA) phase of a given software product version. Feature Packages can replace Support Packages bundling new functionality with software corrections, and legal changes. Technically, an FPS is treated similar to an SPS, which means corrections and legal changes are always applied, while new functionality can be activated based on customers' choosing.

Feature packages are not provided for all product versions. SAP decides on a case-by-case basis whether a feature package phase is offered.

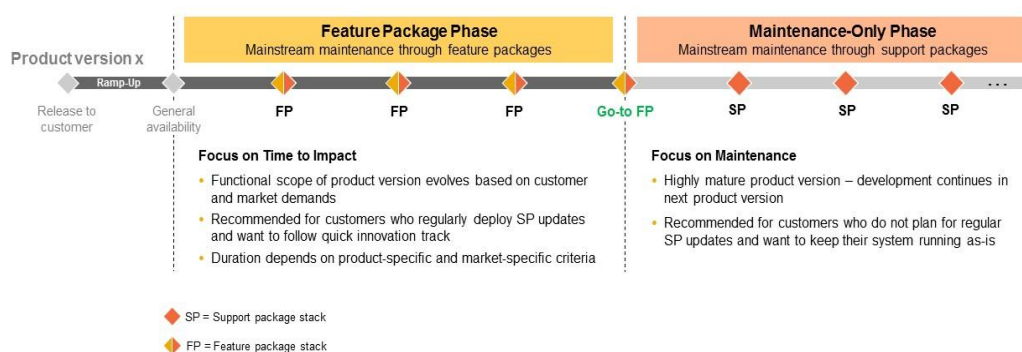


Figure 2: Product Version with a Feature Package Phase

Enhancement Packages (EhPs)

Are specific for SAP Business Suite 7 core applications. They are delivered in significantly longer cycles compared to FPS cycles and contain major new or highly integrated functionality.

For products for which SAP provides enhancement packages, technology updates will be provided for the latest three (3) enhancement packages and support packages will be provided at least for the last enhancement package that is in unrestricted availability phase and not in Customer-Specific Maintenance.

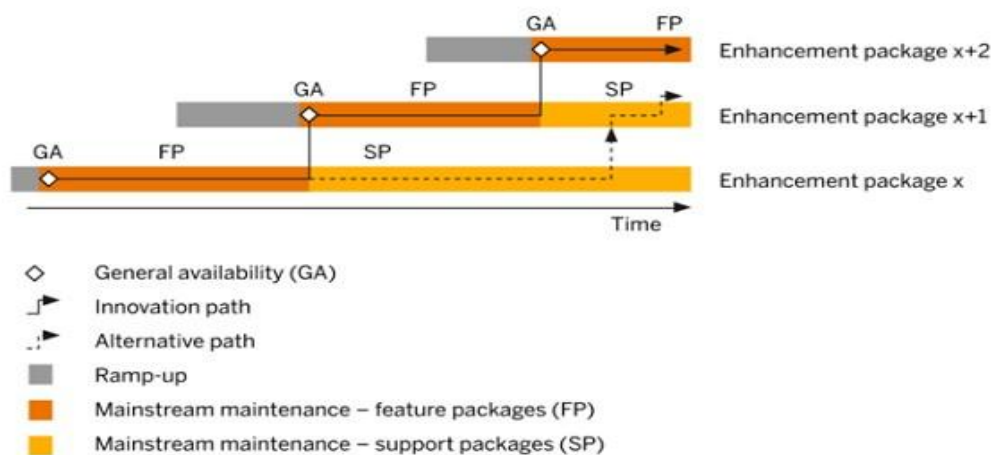


Figure 3: Possible Update Paths for Enhancement Packages

If enhancement packages are offered for a software product, SAP recommends that customers apply the latest enhancement package.

Standalone Products Maintenance

SAP usually provides at least two (2) years of mainstream maintenance for Standalone software product versions. Maintenance related information can be found in the SAP [Product Availability Matrix \(PAM\)](#).

The following section highlights specifics of selected Standard standalone products.

SAP Advantage Database Server (ADS)

As of January 1, 2023, SAP Advantage Database Server has entered Customer Specific Maintenance (CSM) phase.

Details are set forth in SAP Note [3132015](#).

SAP BusinessObjects Business Intelligence (BI) platform release family

The following maintenance durations generally apply:

- Every 4.x release family of the SAP BusinessObjects BI platform:
 - Seven (7) years of mainstream maintenance
 - Two (2) years of priority-one support
- Every BI20xx release family of the SAP BusinessObjects BI platform:
 - Three (3) years of mainstream maintenance

– Customer Specific Maintenance

For complete details, refer to SAP Note [3348644](#).

SAP Business One

SAP provides at least five (5) years of mainstream maintenance for an SAP Business One release family and related add-on software products beginning with the General Availability (GA) date of the Major Release and covering any subsequent Feature Deliveries

As soon as a new SAP Business One release family has passed the General Availability (GA) milestone, the maintenance of the preceding release is discontinued.

Extended maintenance is not offered for SAP Business One releases and applications.

The maintenance duration per remote support platform release will be limited to at least one (1) year, starting with the general availability date. As soon as a new remote support platform for an SAP Business One release has passed the general availability date, maintenance of the preceding release ends.

Further details can be found in SAP Support portal and [SAP Business One Maintenance & Release Strategy](#).

SAP Business Suite 7 Core Applications

SAP provides mainstream maintenance for core applications of SAP Business Suite 7 software (including SAP ERP 6.0, SAP Customer Relationship Management 7.0, SAP Supply Chain Management 7.0, and SAP Supplier Relationship Management 7.0 applications and SAP Business Suite 7 powered by SAP HANA) on the respective latest three Enhancement Packages (EhPs) until December 31, 2027.

From January 1, 2028, all SAP Business Suite 7 core applications and respective SAP Business Suite 7 add-on products will enter the Customer Specific Maintenance (CSM) phase.

From January 1, 2028, until December 31, 2030, SAP offers an optional extended maintenance phase. This three-year extended maintenance phase comes at an additional fee on top of the respective maintenance fee. This long-term commitment applies for the SAP Business Suite 7 core applications on the respective latest three Enhancement Packages (EhPs) (*), corresponding add-on applications, and for embedded SAP NetWeaver and SAP Business Warehouse components, unless an end of maintenance for such solutions had been already announced earlier, or there is already a follow-on release in place.

Details are set forth in SAP Note [2881788](#).

SAP Commerce

SAP provides mainstream maintenance for the last version of SAP Commerce (On-Premise) with product version 2205 until July 31, 2026. SAP does not plan any new releases of SAP Commerce (On-Premise) after the 2205 version. From August 1, 2026, SAP Commerce (on-premise) will enter the Customer Specific Maintenance (CSM) phase.

Details are set forth in SAP Note [3331738](#).

SAP Enterprise OrientDB

SAP provides mainstream maintenance for SAP Enterprise OrientDB with product version 3.2 until December 31, 2023. SAP does not plan successor product versions of SAP Enterprise OrientDB 3.2, but has made the functional scope of this release available as open-source offering “OrientDB enterprise agent”.

From January 1, 2024, SAP Enterprise OrientDB will enter the Customer Specific Maintenance (CSM) phase.

Details are set forth in SAP Note [3152413](#).

SAP HANA 1.0

Mainstream maintenance for SAP HANA 1.0 ended in June 2021 and SAP HANA 1.0 has entered Customer Specific Maintenance as of July 1st, 2021. Details of this maintenance phase are outlined in SAP Note [52505](#).

SAP HANA 1.0 revisions and maintenance strategy are outlined in SAP Note [2021789](#).

Upgrade to HANA 2.0

SAP encourages every customer to upgrade from SAP HANA 1.0 to the most recent version of SAP HANA 2.0. SAP HANA 2.0 is upward compatible, which means customers are able to perform a normal upgrade with no migration required. SAP HANA systems running on HANA 1.0 SPS10 or newer may be upgraded to HANA 2.0 directly.

SAP HANA Database Update Paths for SAP HANA Maintenance Revisions are outlined in SAP Note [1948334](#).

SAP HANA 2.0

SAP will provide **Maintenance Revisions** for SAP HANA 2.0 SPS05 for a period of five and a half (5,5) years after RTC until December 2025. These Revisions after SPS05 are not scheduled but delivered on demand.

SAP will provide **Maintenance Revisions** for SAP HANA 2.0 SPS07 for a period of five (5) years after RTC until April 2028. These Revisions after SPS07 are not scheduled but delivered on demand.

Starting with SAP HANA 2.0 SPS08, SAP will provide new SPS every 2 years with a 4-year maintenance period.

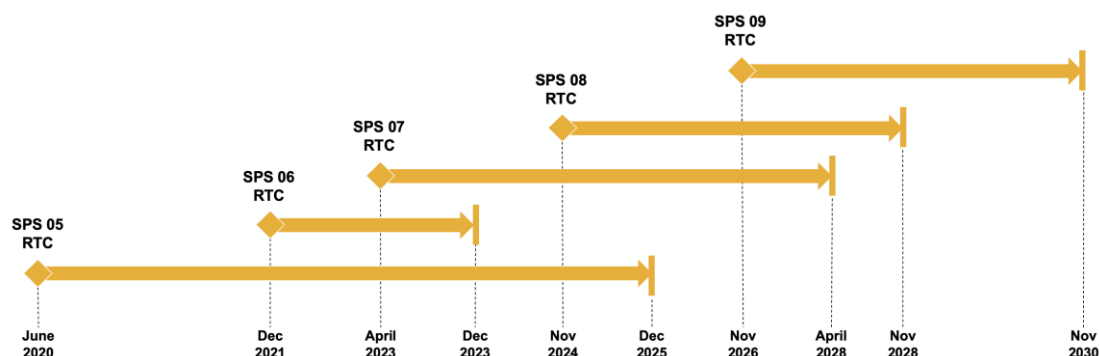


Figure 4: Revision Strategy for the SAP HANA Platform (2.0)

Further details can be found in [SAP HANA 2.0 Revision Strategy](#).

Maintenance strategy for production systems

SAP HANA Standard Revisions are provided until the RTC of the next SPS is declared. These Standard Revisions contain only incremental fixes.

SAP HANA Maintenance Revisions are provided between RTC of the following SPS and end of maintenance of the respective SPS. These Maintenance Revisions contain only major bug fixes, identified to be relevant in particular for production environments.

SAP proposes the implementation of the highest SAP HANA Revision available on SAP Service Marketplace to benefit from incremental, but non-disruptive improvements

The SAP HANA Platform product remains in maintenance as long as any SAP Business Application releases built on top of SAP HANA are in mainstream maintenance, extended maintenance, or priority-one support. This is independent of an application running on a customer's installation of SAP HANA Platform as the platform itself will remain in maintenance.

The SAP HANA maintenance cycle is independent from the SAP application maintenance cycles using SAP HANA.

SAP HANA Cockpit

HANA Cockpit versions are delivered independent from the actual HANA Platform.

Details are set forth in SAP Note [2433181](#).

SAP HANA Platform

In this section, the release and maintenance strategy of the SAP HANA platform, a technology product that integrates several components, including a database, tools, and clients is outlined. It is important that maintenance timelines and project go live dates are adjusted to Release & Maintenance schedule of SAP HANA 2.0

For SAP software products powered by SAP HANA, please refer to each specific product information in the [SAP Product Availability Matrix \(PAM\)](#).

For information on SAP HANA Editions (license bundles that consist of the SAP HANA platform as a foundation, but may add additional SAP software products to support certain scenarios or may restrict the usage to certain scenarios), please refer to [SAP HANA, Enterprise Edition](#) Help portal.

In the context SAP HANA platform:

- Corrections are shipped in the form of Revisions and Support Packages of each component.
- New capabilities are only introduced every time a new SAP HANA Support Package Stack (SPS) is released.

As updates shipped for the SAP HANA Platform are strictly upward compatible, earlier Revisions may be removed from SAP Service Marketplace with availability of a newer SAP HANA Revision of the same SPS.

Incompatible changes may be considered for legal or security reasons but are subject to a strict exception approval process.

For easier handling, the numbering of SAP HANA SPS and Revisions had been aligned. For example, Revision 060 refers to the first SAP HANA Revision which contains HANA 2.0 SPS6 related capabilities

SAP Marketing

SAP provides mainstream maintenance for SAP Marketing on-premise **until December 31, 2027**. From January 1, 2028 all SAP Marketing on-premise product versions will enter the Customer Specific Maintenance (CSM) phase. Details are set forth in SAP Note [3255509](#).

SAP NetWeaver

Maintenance dates for embedded SAP NetWeaver products are aligned with the maintenance dates for the core applications. Details are set forth in SAP Note [1648480](#).

SAP S/4HANA

SAP S/4HANA generally provides innovations on a regular basis through Releases and Feature Packages. The last Feature Package stack for a given Release, before a new Release is delivered, is usually the starting point of the maintenance-only phase. During a maintenance-only phase, SAP generally provides corrections, also known as Support Packages, but no new innovations for the Release. After the end of mainstream maintenance, the Release usually enters customer-specific maintenance.

Maintenance deliveries, such as Feature Packages or Support Packages for SAP S/4HANA follow the same rules as other SAP standard products. SAP currently does not plan to offer enhancement packages for SAP S/4HANA. SAP will provide maintenance for a sequence of SAP S/4HANA Releases until **December 31, 2040**.

Further details on SAP S/4HANA Release and Maintenance Strategy are outlined in SAP Note [2900388](#), [SAP Maintenance Strategy SAP S/4HANA \(PDF\)](#) and [SAP S/4HANA Release and Maintenance Strategy \(Announcement\)](#).

Compatibility Packs

For some business scenarios available within SAP Business Suite 7 software, SAP offers compatible copies of related SAP Business Suite 7 core applications and Add-on software products (compatibility packs) that also run in an SAP S/4HANA software environment. A compatibility pack lets customers run these scenarios in an SAP S/4HANA installation.

Further details, prerequisites and concrete availability dates regarding compatibility packs are set forth in SAP Note [2269324](#) and in the SAP [Software Use Rights \(SUR\) document](#).

Add-on Products Maintenance

General

Maintenance dates for Add-on software products are usually aligned with the maintenance dates of the business application products or platform they are based on.

For some Add-on software products, SAP plans to provide several subsequent product versions based on same underlying product. In this case, the maintenance period of the collective Add-on product versions, cover the entire maintenance period of the underlying product (see example in figure 5 below). In particular:

- Each product version has a minimum of two (2) years maintenance phase.

- Each product version remains in maintenance for a minimum of one (1) year from the RTC date of the successor product.
- The maintenance end date for the last version of the product is aligned with the maintenance end date of the underlying product.

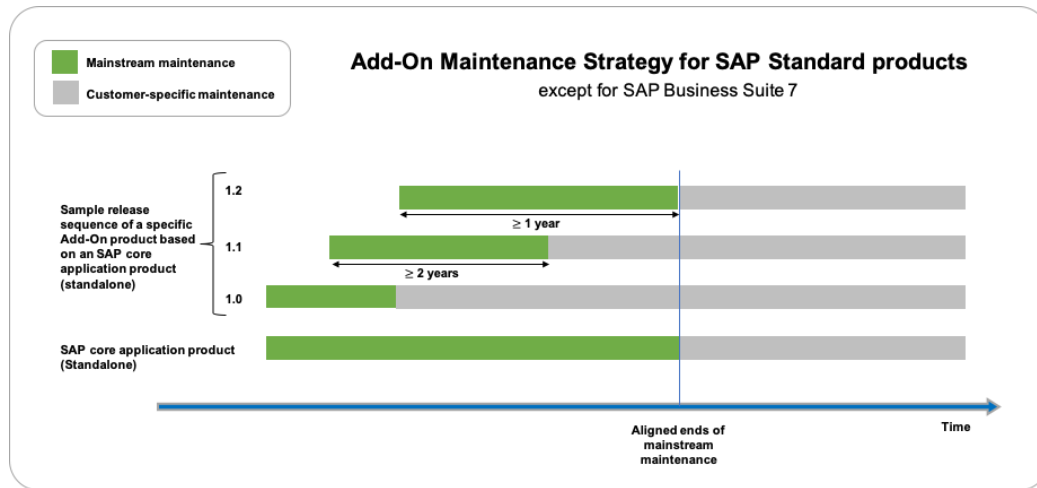


Figure 5: Sample Release Sequence with Maintenance Durations for an Add-on Product

- The last version of some SAP Business Suite 7 add-on products may offer extended maintenance.

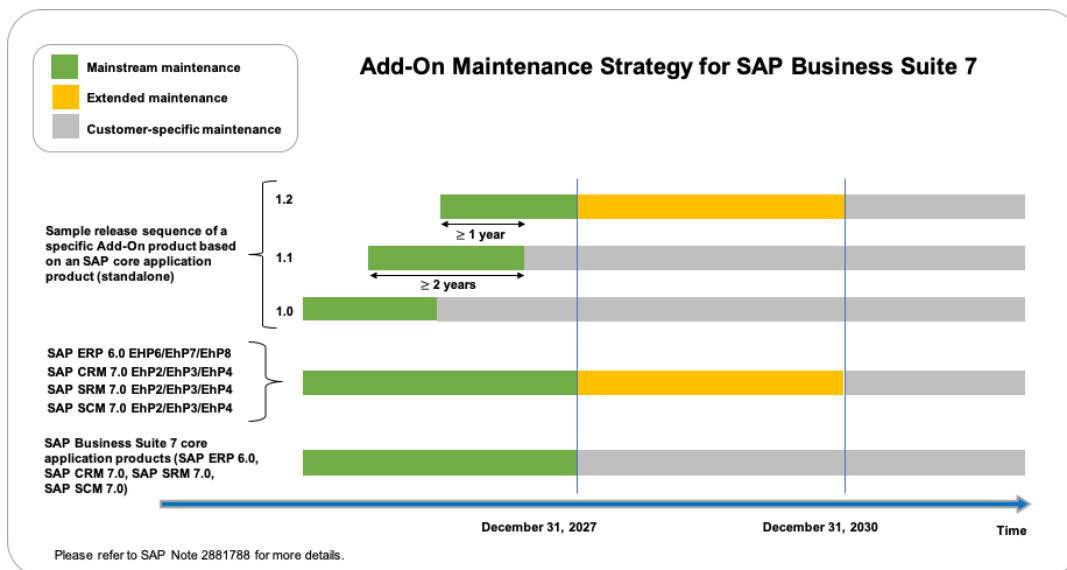


Figure 6: Add-on products Release Sequence & Maintenance with the optional Extended Maintenance phase of SAP Business Suite 7

SAP Fiori Front-End Server

Information on Maintenance and Update Strategy for SAP Fiori Front-End Server is outlined in SAP Note [2217489](#) as well as the technology blog: [SAP Fiori deployment options and SAP Fiori front-end server strategy - UPDATE 2023](#).

General Upgrade Strategy

SAP generally provides upgrade paths for SAP software products, the corresponding content products as well as access to upgrade procedures to the latest product versions. Usually, customers may upgrade directly from one product version to any other subsequent versions as long as the target versions are in mainstream maintenance. Depending on technological constraints, an upgrade to a version that is several versions beyond a customer's current version may have to be performed in more than one step.

To facilitate smooth upgrades, SAP usually provides a sufficient overlap of two (2) successive versions to make sure that the time in which customers can upgrade from one version to the next is at least one (1) year for SAP software products (few exceptions may occur, i.e. SAP Business One). For content products, the overlap is usually at least six (6) months. By that, customers should have a sufficient window of opportunity to upgrade from one product version to the next without leaving mainstream maintenance support.

Cloud Solutions and Services

As organizations increasingly manage their business using software delivered and maintained in the cloud, SAP continues to offer a wide variety of cloud solutions to support three (3) different types of cloud flavor: public, private, and hybrid.

In this section, selected cloud solutions are highlighted. For complete listing of SAP Cloud Solutions and Services, please refer to [SAP Products Portfolio](#).

Public Cloud

Public cloud offerings include SAP Business Technology Platform, SAP S/4HANA Cloud, Human Capital Management (SAP SuccessFactors), SAP Integrated Business Planning, SAP Commerce Cloud, Business Networks Solutions addressing sourcing & procurement (SAP Ariba), contingent labor management (SAP Fieldglass) and a travel related solution (SAP Concur) just to name a few.

Release Information

General

New innovations, enhancements and corrections for cloud solutions and services are provided via Releases, Feature Deliveries or Continuous Deliveries. Each cloud solution may opt to use one or all options. For product specific details, please refer to:

[SAP Help Portal \(Documentation\)](#)

[SAP Roadmap Explorer](#)

SAP Analytics Cloud (SAC)

Further information can be found in the following sources:

- SAP Note [2728183](#)
- [What's New Viewer - SAC](#)

SAP Ariba

Further information can be found in the following sources:

- [SAP Ariba and SAP Business Network Readiness](#)
- [SAP Business Network Supplier Readiness Portal](#)
- [What's New in SAP Procurement and SAP Business Network](#)

SAP Business Network Asset Collaboration

Further information can be found under the following sources:

- [What's New Viewer – SAP Business Network Asset Collaboration](#)

SAP Business Technology Platform (BTP)

The [Release Navigator for SAP BTP](#) provides a consolidated view of release resource that apply to all of SAP BTP services as well as many specific release resources for individual products and services such as [SAP Analytics Cloud](#), [SAP Datasphere](#), [SAP Master Data Governance, cloud edition](#), [SAP AI Services](#), [SAP BTP ABAP Environment](#), [SAP Business Application Studio](#), [SAP Build](#), [SAP Integration Suite](#), [SAP HANA Cloud](#), etc.).

Further information can be found in:

- BTP Consolidated Release Schedules - SAP Note [3430170](#)
- [BTP Roadmap Explorer](#)
- [BTP What's New Viewer](#)

SAP Fieldglass

Further information can be found under the following sources:

- [What's New viewer - SAP Fieldglass](#) (As of November 2022)

SAP Intelligent Enterprise Suite

Products and services supporting the core vision of the Intelligent Enterprise Suite, align the dates on which new innovations, enhancements and corrections are delivered, so that they work as an integrated solution. Details of products and processes in focus can be found [Harmonized Release Calendar](#).

Releases

Releases take place 4 times a year, in February, May, August and November of each year. Enhancements and corrections of this type are considered “Customer-impacting” and each product has the option to provide a Release during any or all of the published windows. Customers should expect to receive advance communication of planned features and should allow sufficient time to prepare for impactful changes to their systems.

Feature Deliveries

Feature Deliveries are provided 8 times a year. Similar to Releases, each product has the option to deliver “no-impact” enhancements and corrections during any or all of allocated windows. Enhancements provided in Feature Deliveries should not require additional customer activity. Optional enhancements which would require customer activity are delivered in a deactivated state and in some cases, customers may be given the option to activate the changes after the Feature Delivery is made. Deactivated features are activated by SAP only during a subsequent Release window.

Continuous Delivery

In addition to the above delivery options, some SAP products have moved to a Continuous Delivery approach wherein customers may receive frequent system changes (e.g. daily, or weekly). These changes should not require customers to take action and are generally invisible to the end user.

Intelligent Enterprise Products and Harmonized Release Calendar

Product belonging to Intelligent Enterprise Suite have aligned the dates on which Releases and Monthly Feature Deliveries are planned for to be delivered for productive systems. See SAP Note [2888562](#). SAP

plans to publish the harmonized release calendar on yearly basis prior to start of the subsequent year. Considerations are made to avoid quarter and month-end financial activities, as well as major global holidays.

SAP S/4HANA Cloud (public edition)

Further information can be found in:

- SAP Note [3097708](#)
- [What's New Viewer – SAP S/4HANA Cloud](#)

SAP SuccessFactors

Further information can be found in:

- SAP Note [3349338](#)
- [What's New Viewer - SAP SuccessFactors](#)

Maintenance Information

All SAP public cloud products receive routine updates. Please refer to [Maintenance Windows and Major Upgrade Windows](#) for SAP Cloud Service as well as [Service Level Agreement](#) on the [SAP Trust Center](#) website for further details.

Private Cloud

Managed private cloud products (e.g. operating a Customer ERP system in a private cloud), are available and provide easy adoption and fast access to new features. Details of such offerings are product specific. In general, SAP's On-Premise products offered in the cloud follow the guidelines outlined in section 4 of this document.

SAP ERP, private cloud edition

SAP ERP, PCE (SAP ERP, private cloud edition), consists of a bundle of SAP ERP and other software products provided as a cloud service subscription:

- Core components: ERP_PACKAGE, FUEs.
- Optional SAP Business Suite 7 products or add-ons.
- Optional other products or add-ons.

Refer to SAP Note [3016445](#) for further information.

RISE with SAP S/4HANA Cloud Private Edition SAP Cloud ERP Private

SAP Cloud ERP Private, consists of a bundle of SAP S/4HANA and other software products provided as a cloud service subscription:

- SAP S/4HANA core components.
- Optional SAP S/4HANA products or add-ons, e.g. Industry- and Line of Business-products.
- Optional other products or add-ons.

S/4HANA Cloud Safekeeper

SAP S/4HANA Cloud Safekeeper service is a dedicated offering for RISE with SAP customers running older SAP S/4HANA Cloud, private edition releases who are at risk of entering Customer-Specific Maintenance (CSM). It provides structured and time-bound upgrade support to ensure continuity, security, and operational stability while customers transition to a supported release. The service is applicable only to S/4HANA Cloud private edition systems and is designed to prevent new RISE customers from entering CSM, ensuring they maintain supported system levels during their cloud lifecycle.

Further information can be found in [SAP Note 3424346](#)

Transition Option

Transition Option is a time-bound subscription offering designed for large, complex SAP ERP customers who cannot finalize their cloud transformation before the end of extended maintenance for SAP Business Suite 7 in 2030. It provides business continuity by delivering an SAP ERP cloud subscription centered on SAP ECC running on SAP HANA, complemented by transformation and readiness services such as legal changes, security patches, and bug fixing. Eligibility requires migration to SAP ERP, private edition on SAP HANA before December 31, 2030.

Further details can be found in SAP Note [3591251](#).

5.2.5 SAP Business Warehouse for SAP NetWeaver © private cloud edition

Maintenance dates for SAP Business Warehouse products in the private cloud are aligned with the maintenance dates for the core applications. Details are set forth in SAP Note 3590297.

Hybrid

Integration of On-Premise and Cloud products

SAP Cloud solutions often provide integration capabilities to the customers' local SAP On-Premise Software. While ensuring secured communication and high-quality processes is a must and is covered in the respective technical product information (i.e. configuration guide), from release and maintenance prospective, it is important to differentiate between two possible scenarios:

On Premise Integration component as part of the Cloud Subscription

In addition to the hosted portion of the cloud service, for some cloud services, SAP may make available a so-called On-Premise integration application (oP IA). This oP IA may be downloaded by customers subscribing

to the cloud service; the oP IA acts as a functional enhancement e.g. as a connector between the customers' On-Premise landscape and the respective cloud service.

An oP IA does not follow the release and maintenance strategy for SAP On-Premise standard software because it is part of the cloud service.

Details can be found in SAP Note 2658835. The goal of the SAP Note is to create transparency about the strategy for oP IAs concerning availability, support, and interoperability. In exceptional cases an individual oP IA may deviate from these rules. In such cases, SAP will refer to a separate interoperability and maintenance strategy.

On Premise Integration component is part of the On-Premise offering

A cloud solution may be integrated with a defined set of On-Premise SAP software product versions. For this integration, On-Premise SAP products, which enable the integration between the cloud product and the corresponding On-Premise software product, may be required. Such On-Premise products (aka integration components or cloud connectors) carries the following two attributes:

- May be Add-on products to an On-Premise SAP product or a Standalone On-Premise product.
- Follow the common On-Premise product release and maintenance rules.

After an update of the cloud solution, it may be necessary to update also the respective On-Premise product. Usually at least the same set of functionalities is supported as before the upgrade, as long as the On-Premise software products within this set are in mainstream maintenance.

Customers preferring to use the already-existing functionality only, no upgrade or update is enforced as long as the corresponding On-Premise software products are in mainstream maintenance.

Customers interested in taking full advantage of new or enhanced functionality may be required to update integration-specific On-Premise components, or the corresponding On-Premise SAP software product, which integrates with the cloud solution.

Product or Service Retirement

From time to time, a refined strategy may lead into the retirement of selected products or cloud services. When this happens, SAP will generally notify affected customers about the specifics as they related to the given product or service.

Native Mobile Applications

For integrated business scenarios, usually a separate On-Premise software product is also needed in addition to a native mobile app to enable back-end connectivity to one or more SAP software systems. Typically, these integration products are add-on software product versions and follow the common On-Premise release and maintenance rules for SAP On-Premise software products.

Mobile native applications integrated in the cloud follow the guidelines outlined in section 3 of this document. Guidelines for solutions with combined cloud and On-Premise deployments are outlined in section 4 of this document.

Availability

Native mobile apps are available to customers on the SAP Store and external third-party mobile app stores, such as the Apple App Store or Google Play.

Information on available apps can be found in:

[Mobile experiences from SAP](#)

Maintenance

Mainstream maintenance for native mobile applications is provided in SAP's sole discretion. If provided, maintenance is typically limited to two (2) years as technical environments, on which the existing app version are running on, change considerably and support for such app version would no longer make sense.

Functional Enhancements and Maintenance

If functional enhancements or corrections are supplied by SAP in its sole discretion, the delivery is usually made by new versions of the mobile app. If SAP is considering offering a maintenance service for a native mobile app in its sole discretion, the scope of the maintenance service only includes mainstream maintenance (e.g. no extended maintenance for an additional fee or customer-specific maintenance).

Glossary

This glossary explains terms used in the SAP Release and Maintenance Strategy. Further SAP or technology-related terms are provided on the [SAP Help Portal](#).

A

Add-on product – SAP application product that is technically dependent on and can only be installed on top of another SAP application.

application – software unit supporting a specific collection of business processes required to address defined business needs.

B

Beta – during the controlled availability phase of a product, a beta phase may be offered which is designed for customers who are interested in working with SAP to validate and experience SAP's upcoming solutions. Access to the solutions is provided under a Test and Evaluation Agreement (TEA) and the software can be used for a limited time for test and evaluation purposes only.

C

cloud solution – a service offered to customers that is managed by SAP or partners and made available to business users over the internet.

compatibility pack – a compatibility pack provides customers with a separate usage right for selected SAP Business Suite 7 core applications and related add-on products. This pack always relates to at least one SAP license material and allows customers to deploy a compatible copy of licensed SAP Business Suite 7 software into an SAP S/4HANA installation.

content software – complementary software for SAP applications that supports the customers' integration, implementation, and configuration activities.

controlled availability – optional phases of a product delivery, Pilot, Beta and Early Adopter, during which the distribution of software is controlled. These phases are followed by the unrestricted General Availability.

core applications – set of SAP Business Suite 7 software applications that include SAP ERP, SAP Customer Relationship Management, SAP Product Lifecycle Management, SAP Supply Chain Management, as well as SAP Supplier Relationship Management applications.

customer-specific maintenance – maintenance phase after mainstream maintenance has expired and customer does not opt for extended maintenance as further set forth in the Release and Maintenance Strategy document above, with reduced scope of support.

E

enhancement package (EhP) – an optional package that allows customers to take advantage of ongoing business innovation while keeping the core systems stable. EhPs are only offered for selected On-Premise products.

extended maintenance – optional maintenance phase offered at an additional fee for selected SAP software after mainstream maintenance has expired, with a scope of support similar to mainstream maintenance.

F

Feature Package – packages that deliver nondisruptive innovation for generally available product versions, also bundling software corrections and legal changes.

G

General Availability (GA) milestone – point in time when a product becomes generally available to all customers.

I

industry application – software unit supporting a specific collection of business processes required to address the needs of a specific industry.

Intelligent Enterprise Suite is an (envisioned) suite of SAP Products that will provide a seamless customer experience across the products and services. The suite is integrated and modular, simple to extend, has a powerful data foundation where main entities are shared across all applications. The products have an aligned lifecycle management. The intelligent Enterprise leverages emerging technologies such as artificial intelligence, Machine Learning (ML), The Internet of Things (IoT), and analytics to enable the workplace to focus on higher value outcome through use of three capabilities which include: Visibility, Focus and Agility

integration – interoperability of a defined set of SAP software releases within a customer's system landscape.

L

legal change – correction to SAP software to adapt existing functions in an SAP software release to changed legal and regulatory requirements.

M

mainstream maintenance – maintenance phase that includes full scope of support.

maintenance – software support comprising (depending on maintenance phase), support for legal changes and corrections delivered through the SAP Notes tool, support packages, problem support, and access to information as well as online service channels.

maintenance strategy – a set of rules that determines the length and conditions of maintenance for SAP software products and services. Details differ depending on the type of application and Software Release Type.

master guide – document containing information on how to install SAP software to support business scenarios and that includes links to all other documents required to complete the task.

P

powered by SAP HANA – an SAP offering powered by SAP HANA runs on the SAP HANA platform. Partner solutions or applications that are powered by SAP HANA are certified by SAP to run on the SAP HANA platform. These applications take advantage of the distinctive capabilities of SAP HANA.

priority-one support – an optional maintenance phase offered after the mainstream maintenance phase expires for specific releases of the SAP BusinessObjects Business Intelligence platform and SAP BusinessObjects business intelligence solutions.

R

release – SAP software that has a version number, is delivered at a particular point in time and has defined maintenance phases. The terms “release” and “product version” are often used as synonyms.

release sequence – a sequence of product versions that are add-on application releases on the same technology platform or core application release.

Release To Customer (RTC) milestone – date that marks the initial availability of software product for productive use during the controlled availability phase.

S

SAP Business Suite 7 – an SAP NetWeaver–based family of integrated core applications, industry applications, and supplementary applications.

SAP Early Adopter – SAP Early Adopter is a controlled market introduction for SAP products and features, e.g. to ramp-up operational support processes and to obtain feedback for customer-specific usage scenarios. Products and features are available for productive use under standard license terms.

service pack – a bundle of software corrections intended for wide distribution that contains fixes for issues of priority one, two, and three. Service packs also contain platform updates and are released on a predefined schedule.

software component version – indicates the release of a software component. It is a technically distinguishable unit of software and is installed and patched as a whole. A software component version is the smallest unit that can be delivered, maintained, and deployed.

software product version – indicates the release of a product. It is defined mainly from a delivery point of view. There are two types of product versions: Standalone and Add-on. A product version consists of one or more software component versions.

Standalone product – SAP application release that can be deployed independently of other application products.

Standard Release - software product intended for productive use in (mass) mainstream market, under contract, or as a subscription cloud service. License and maintenance fees apply.

Support Package (SP) – bundle of software corrections.

Support Package Stack (SPS) – sets of support packages and patches for the respective software product version that shall be used in the given combination. Support package stacks should be seen as an entity in themselves; customers must adhere to the minimum requirements and dependencies between individual components and apply the support packages and patches specified in the support package stack together.

T

technology update – update to SAP software to support new or changed technologies – for example, to enable compatibility with new database versions, operating system versions, or browser versions or to integrate a release in new releases of other applications to support new scenarios.

U

unrestricted availability phase – Also known as General Availability (GA) phase during which all customers can obtain the product release. The phase follows the controlled availability phase.

update – process during a maintenance phase by which corrections are applied to software. This is generally performed by importing support packages into the customer's system. In contrast to an upgrade, updates do not change software component versions.

upgrade – replacement of an existing application component with a newer software component version of that same application.

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