

# Merge Analytic Systems - Help

The function to merge existing systems of an installation is only available for Analytics Solutions from SAP (formerly SAP BusinessObjects) systems.

The aim of this data cleanup function is to consolidate your Analytics system data to mirror your real system landscape in SAP Support Portal. This data cleanup is helpful to get rid of duplicated and not required entries of your system data as the result of the Analytics data migration in June-August 2008 and the former license key process for Analytics.

This application allows you to clean up your Analytics system data by merging multiple systems into another system (known as the master system) within an installation. After systems are merged into the master system, the license keys from the original or merged systems are automatically transferred to the master system, and the original systems are deleted. You can see an overview of all merge requests on the 'Completed System Merge Requests' tab.

**Important:** If you have an open incident on a system that you want to merge, you must either close that incident or recreate the incident using the master system before you can merge the system. Incidents will not be automatically migrated to the master system.

Guided process in four easy steps to merge systems:

1. Select Installation
2. Select Master System
  - First, specify a master system by selecting a system from the *Select Master System* table and click the *Select as Master* button. A master system can be changed by clicking the *Back* button.
  - Click *Continue* to go to the next step.
3. Define Merge
  - Select the system(s) to be merged into the master system from the *Systems to Merge* table and click *Continue*.
4. Submit

- The merge request is shown in an overview. Confirm the merge request and check the result.

**Note:** It is now also possible to change the system ID of migrated Analytics systems with *BOB* system ID to make them unique to your system landscape. This can be done in the [System Data Maintenance](#) area.