SAP Enterprise Support – The foundation for customer success

The choice for the Intelligent Enterprise

Collaboration | Empowerment | Innovation and value realization | Mission-critical support

Proactive and preventive support

SAP Enterprise Support
The foundation for customer success
Seamless consumption of innovation | Fast value realization | Business outcomes | End-to-end optimization

Across all deployment options

Intelligent enterprise

Cloud | Digital core | Breakthrough innovations
SAP Enterprise Support – Next-Generation Value Maps

SAP Enterprise Support Value Maps – an empowerment and support program, which provides direct access to SAP experts, interactive social collaboration forums, acceleration of learning and prescriptive guidance, designed to help you in adopting intelligent technologies, manage hybrid landscapes and gain agility to focus your resources on innovation. Value maps guide you through the knowledge, skills, and services needed to address your business challenges, enabling your company to lead in the experience economy.

Prescriptive Approach
Structured content enables guidance, simplification, and acceleration of support offerings consumption across the whole lifecycle.

Empowerment
New interactive learning formats and integrated tools – including gamification, social media-based interactions, and progress tracking provide fast and engaging empowerment.

Social Collaboration
Social learning forums allows users to get guidance and exchange ideas, skills, and best practices with SAP Experts and their peers.

Expert Access
Expert-led sessions and collaboration give users a direct channel to proven and relevant advice, best practices, business insight, and technology know-how.

Benefits of Utilizing SAP Learning Hub
- All value maps, one platform
- Learning new skills 24x7
- Embrace innovation adoption and digital transformation
- Individualized, prescriptive learning journeys
- E2E value maps support and functional experts
- Interactive social support
- Record of learning accomplishments
SAP Enterprise Support Value Maps
SAP S/4HANA Value Map – Triggers

The SAP S/4HANA value map will help you to adopt and run SAP S/4HANA scenarios, guiding you from the discovery stages of this journey to the planning, implementation, and run phases of your project.

Discover
Discover the value
Access Learning Journey >>

Prepare
Plan, prepare, and start the implementation
Access Learning Journey >>

Explore
Define all the details
Access Learning Journey >>

Run
Optimize the operability
Access Learning Journey >>

Deploy
Prepare to go live
Access Learning Journey >>

Realize
Implement technical and functional changes
Access Learning Journey >>
SAP Enterprise Support Value Map for SAP S/4HANA

Benefits

- Learn how to create your own product map, build your own business case based on your own system data, and plan your own digital transformation journey with SAP tools, products, and services
- Discover the business value of SAP HANA and SAP S/4HANA and learn about new innovations
- Understand how to leverage SAP Activate framework and SAP Best Practices to implement a successful SAP S/4HANA project
- Understand how to perform an SAP S/4HANA migration by New Implementation, System Conversion, or Landscape Transformation
- Have a comprehensive overview of the required prerequisites for the system conversion, the potential risks, and main effort drivers.
- Prepare your SAP S/4HANA implementation by preparing business processes and custom code, and by managing data volume
- Support the migration of your database to SAP HANA
- Learn how to operate and monitor your SAP HANA database
- Learn about SAP Fiori implementation
- Leverage Continuous Quality Check services to ensure a smooth Go-live
A learning program will guide you through a set of expertly chosen SAP Enterprise Support offerings, assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.

**Plan your Digital Transformation journey with SAP S/4HANA**
Access Learning Program >>

**Prepare your custom code for SAP S/4HANA**
Access Learning Program >>

**Prepare your transactional data and master data for migration to SAP S/4HANA**
Access Learning Program >>

**Data Volume Management for SAP S/4HANA**
Access Learning Program >>

**Application and Business Process Monitoring for SAP S/4HANA**
Access Learning Program >>
A learning journey is an interactive visual guide designed to help you complete your learning and empowerment path for a particular SAP topic by exploring, filtering, and accessing a curated set of SAP Enterprise Support offerings and learning assets.
SAP Enterprise Support Value Maps

SAP Enterprise Support Value Maps – an empowerment and support program, which provides direct access to SAP experts, interactive social collaboration forums, acceleration of learning and prescriptive guidance, designed to help you in adopting intelligent technologies, manage hybrid landscapes and gain agility to focus your resources on innovation. Value maps guide you through the knowledge, skills, and services needed to address your business challenges, enabling your company to lead in the experience economy.

Your Benefits
✓ All Value Maps in one room
✓ Access to peers and SAP experts
✓ Maximize the value of your SAP software
✓ Embrace innovation adoption & experience economy in the era of Intelligence
✓ Boost employee skill level, Learning on 24X7 basis with different learning formats
✓ Reduce training expenditures

Request access to the SAP Learning Hub. If you are already registered you should use 'Access Value Maps' button. Access SAP Enterprise Support Value Maps Learning Room.
SAP Enterprise Support Value Maps Learning Room

Unified experience

Start your journey to the Intelligent Enterprise

Build your skills, reach your objective, connect with SAP Experts and obtain guidance with SAP Enterprise Support Value Maps now integrated in the SAP Learning Hub. Benefit from self-paced e-learning courses, online classes, expert-led live sessions, and collaborative social learning rooms – from anywhere, anytime and how you want it.

Request a Call

Navigation Guide
Explore Value Maps

Join our fast-growing communities, navigate through the resources, collaborate and realize your goals.

SAP Enterprise Support Value Maps Learning Room

Explore Value Maps

Application Lifecycle Management Value Map – SAP Enterprise Support
Business Process Improvement Value Map – SAP Enterprise Support
Data Volume Management Value Map – SAP Enterprise Support
Digital Innovation Value Map – SAP Enterprise Support
SAP Analytics Solutions Value Map – SAP Enterprise Support
SAP Customer Experience Solutions Value Map – SAP Enterprise Support
SAP Jam Collaboration Value Map – SAP Enterprise Support
SAP S/4HANA Cloud Value Map – SAP Enterprise Support
SAP S/4HANA Value Map – SAP Enterprise Support
SAP SuccessFactors Value Map – SAP Enterprise Support
Security Value Map – SAP Enterprise Support
SAP Enterprise Support Value Maps

SAP S/4HANA Value Map
“SAP Enterprise Support provided the tools to help ensure a smooth, on-time go-live. And from the beginning, value maps for SAP S/4HANA and digital innovation helped us prepare ourselves for our ERP conversion project. Now, we feel empowered to make the most of our new SAP solution.”

- Pedro Latini, IT Manager, Asociacion de Cooperativas Argentinas CL (ACA)
Thank you.

Register to SAP Enterprise Support value maps.
[ http://support.sap.com/valuemaps ]

Contact information:
For further details, please contact your SAP Enterprise Support Advisor or send an e-mail to:
sapesvaluemaps@sap.com
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