Next-Generation SAP Enterprise Support Value Maps

Security

SAP Services and Support
April, 2020
SAP Enterprise Support – The foundation for customer success

The choice for the Intelligent Enterprise

Collaboration | Empowerment | Innovation and value realization | Mission-critical support

Proactive and preventive support

SAP Enterprise Support
The foundation for customer success

Seamless consumption of innovation | Fast value realization | Business outcomes | End-to-end optimization

Across all deployment options

Intelligent enterprise

Cloud | Digital core | Breakthrough innovations
SAP Enterprise Support – Next-Generation Value Maps

SAP Enterprise Support Value Maps – an empowerment and support program, which provides direct access to SAP experts, interactive social collaboration forums, acceleration of learning and prescriptive guidance, designed to help you in adopting intelligent technologies, manage hybrid landscapes and gain agility to focus your resources on innovation. Value maps guide you through the knowledge, skills, and services needed to address your business challenges, enabling your company to lead in the experience economy.

Prescriptive Approach
Structured content enables guidance, simplification, and acceleration of support offerings consumption across the whole lifecycle.

Empowerment
New interactive learning formats and integrated tools – including gamification, social media-based interactions, and progress tracking provide fast and engaging empowerment.

Social Collaboration
Social learning forums allows users to get guidance and exchange ideas, skills, and best practices with SAP Experts and their peers.

Expert Access
Expert-led sessions and collaboration give users a direct channel to proven and relevant advice, best practices, business insight, and technology know-how.

Benefits of Utilizing SAP Learning Hub
- All value maps, one platform
- Learning new skills 24x7
- Embrace innovation adoption and digital transformation
- E2E value maps support and functional experts
- Individualized, prescriptive learning journeys
- Interactive social support
- Record of learning accomplishments

Powered by SAP Enterprise Support Academy
SAP Enterprise Support Value Maps

Security Value Map – Triggers

This value map guides you through the different sources of information, tools, and services available from SAP Enterprise Support to help you efficiently build and run your SAP systems and landscapes in a secure manner.

- **Learn**
  - about security fundamentals

- **Secure**
  - your SAP Solution Manager and gain benefits from all the related security tools
  - and monitor user access through SAP Cloud Platform Security Services

- **Obtain**
  - knowledge about security patch management

- **Ensure**
  - security of SAP SuccessFactors

- **Manage**
  - your SAP S/4HANA environment
SAP Enterprise Support Value Map for Security

Benefits

- Eliminate basic risks and improve your overall security
- Create your own security baseline and thresholds for alerts
- Keep track of your security notes
- Learn about SAP’s security and privacy standards and Web-based SSO
- Secure the user access across your landscape
- Keep your SAP S/4HANA environment protected
- Get deep knowledge of SAP SuccessFactors and SAP Cloud Platform security
- Learn how SAP helps customers to be EU-GDPR-compliant
A learning program will guide you through a set of expertly chosen SAP Enterprise Support offerings, assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.

**General Data Protection Regulation at SAP**
Access Learning Program >>

**Ensure Security for SAP S/4HANA Cloud**
Access Learning Program >>

**Setup SAP Cloud Platform Security**
Access Learning Program >>

**Ensure Security for SAP C/4HANA**
Access Learning Program >>

**SAP Governance, Risk & Compliance (SAP GRC)**
Access Learning Program >>

**SAP SuccessFactors Onboarding 2.0**
Access Learning Program >>
A learning journey is an interactive visual guide designed to help you complete your learning and empowerment path for a particular SAP topic by exploring, filtering, and accessing a curated set of SAP Enterprise Support offerings and learning assets.

Security for SAP Solutions – Learning Journey
Learn to build and run your SAP systems and landscapes in a secure manner and efficiently.
Start with an overview - Access Learning Journey >>
Become competent - Access Learning Journey >>
SAP Enterprise Support Value Maps

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Your Benefits

✓ All Value Maps in one room
✓ Access to peers and SAP experts
✓ Maximize the value of your SAP software
✓ Embrace innovation adoption & experience economy in the era of Intelligence
✓ Boost employee skill level, Learning on 24X7 basis with different learning formats
✓ Reduce training expenditures

Request access to the SAP Learning Hub. If you are already registered you should use ‘Access Value Maps’ button.
SAP Enterprise Support Value Maps Learning Room

Unified experience

Start your journey to the Intelligent Enterprise

Build your skills, reach your objective, connect with SAP Experts and obtain guidance with SAP Enterprise Support Value Maps now integrated in the SAP Learning Hub. Benefit from self-paced e-learning courses, online classes, expert-led live sessions, and collaborative social learning rooms – from anywhere, anytime and how you want it.
SAP Enterprise Support Value Maps Learning Room

Explore Value Maps

Join our fast-growing communities, navigate through the resources, collaborate and realize your goals.

- Application Lifecycle Management Value Map – SAP Enterprise Support
- Business Process Improvement Value Map – SAP Enterprise Support
- Data Volume Management Value Map – SAP Enterprise Support
- Digital Innovation Value Map – SAP Enterprise Support
- SAP Analytics Solutions Value Map – SAP Enterprise Support
- SAP C/4HANA Value Map – SAP Enterprise Support
- SAP Jam Collaboration Value Map - SAP Enterprise Support
- SAP S/4HANA Cloud Value Map - SAP Enterprise Support
- SAP S/4HANA On Premise Value Map - SAP Enterprise Support
- SAP SuccessFactors Value Map – SAP Enterprise Support
- Security Value Map - SAP Enterprise Support
SAP Enterprise Support Value Maps
Security Value Map

This value map guides you through the different sources of information, tools and services available from SAP Enterprise Support to help you to efficiently build and run your SAP systems and landscapes in a secure manner.
“Thanks to the SAP Enterprise Support advisory team \textbf{and the security value map}, we were able to identify the right services from SAP Enterprise Support Academy to help us increase system security in our productive systems.”

- Francisco Castellanos Garza, IT Manager, GRUMA S.A.B. de C.V
Thank you.

Register to SAP Enterprise Support value maps.

[ http://support.sap.com/valuemaps ]

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