Next-Generation
SAP Enterprise Support Value Maps
SAP S/4HANA Cloud
SAP Services and Support
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SAP Enterprise Support – The foundation for customer success

The choice for the Intelligent Enterprise

Collaboration | Empowerment | Innovation and value realization | Mission-critical support

Proactive and preventive support

SAP Enterprise Support
The foundation for customer success
Seamless consumption of innovation | Fast value realization | Business outcomes | End-to-end optimization

Across all deployment options

Intelligent enterprise

Cloud | Digital core | Breakthrough innovations

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SAP Enterprise Support – Next-Generation Value Maps

SAP Enterprise Support Value Maps – an empowerment and support program, which provides direct access to SAP experts, interactive social collaboration forums, acceleration of learning and prescriptive guidance, designed to help you in adopting intelligent technologies, manage hybrid landscapes and gain agility to focus your resources on innovation. Value maps guide you through the knowledge, skills, and services needed to address your business challenges, enabling your company to lead in the experience economy.

Prescriptive Approach
Structured content enables guidance, simplification, and acceleration of support offerings consumption across the whole lifecycle.

Empowerment
New interactive learning formats and integrated tools – including gamification, social media-based interactions, and progress tracking provide fast and engaging empowerment.

Social Collaboration
Social learning forums allows users to get guidance and exchange ideas, skills, and best practices with SAP Experts and their peers.

Expert Access
Expert-led sessions and collaboration give users a direct channel to proven and relevant advice, best practices, business insight, and technology know-how.

Benefits of Utilizing SAP Learning Hub
- All value maps, one platform
- Learning new skills 24x7
- Embrace innovation adoption and digital transformation
- E2E value maps support and functional experts
- Individualized, prescriptive learning journeys
- Interactive social support
- Record of learning accomplishments
- Gamification*  

*To be introduced in Q4/2019
SAP Enterprise Support Value Maps
SAP S/4HANA Cloud Value Map – Triggers

The SAP S/4HANA Cloud value map helps you to ensure your success in adopting and running SAP S/4HANA in the cloud. This value map includes SAP S/4HANA Cloud, extended edition (EX) and SAP S/4HANA Cloud, essentials edition (ES).

Discover
Discover the value
- Access Learning Journey (ES) >>
- Access Learning Journey (EX) >>

Prepare
Plan, prepare, and start the implementation
- Access Learning Journey (ES) >>
- Access Learning Journey (EX) >>

Explore
Define all the details
- Access Learning Journey (ES) >>
- Access Learning Journey (EX) >>

Deploy
Optimize the operability
- Access Learning Journey (ES) >>
- Access Learning Journey (EX) >>

Realize
Prepare to go live
- Access Learning Journey (ES) >>
- Access Learning Journey (EX) >>

Implement technical and functional changes
- Access Learning Journey (ES) >>
- Access Learning Journey (EX) >>

Access Learning Journey (ES) >>
Access Learning Journey (EX) >>

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SAP Enterprise Support Value Map for SAP S/4HANA Cloud

Benefits

• Choose the best SAP S/4HANA Cloud solution for your business model
• Take the right next steps when planning an implementation project
• Configure your SAP S/4HANA Cloud solution in the most effective way
• Extend your SAP S/4HANA Cloud solution to cover your business processes
• Keep updated with the quarterly innovation cycle
A learning program will guide you through a set of expertly chosen SAP Enterprise Support offerings, assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.

Learning Programs for SAP S/4HANA Cloud, Essentials Edition

Access Learning Programs >>

Learning Programs for SAP S/4HANA Cloud, Extended Edition

Access Learning Programs >>
A learning journey is an interactive visual guide designed to help you complete your learning and empowerment path for a particular SAP topic by exploring, filtering, and accessing a curated set of SAP Enterprise Support offerings and learning assets.
SAP Enterprise Support Value Maps

SAP Enterprise Support Value Maps – an empowerment and support program, which provides direct access to SAP experts, interactive social collaboration forums, acceleration of learning and prescriptive guidance, designed to help you in adopting intelligent technologies, manage hybrid landscapes and gain agility to focus your resources on innovation. Value maps guide you through the knowledge, skills, and services needed to address your business challenges, enabling your company to lead in the experience economy.

Your Benefits
✓ All Value Maps in one room
✓ Access to peers and SAP experts
✓ Maximize the value of your SAP software
✓ Embrace innovation adoption & experience economy in the era of Intelligence
✓ Boost employee skill level, Learning on 24X7 basis with different learning formats
✓ Reduce training expenditures

Request access to the SAP Learning Hub. If you are already registered you should use ‘Access Value Maps’ button.

Access SAP Enterprise Support Value Maps Learning Room.
SAP Enterprise Support Value Maps Learning Room
Unified experience

Search this Group

Start your journey to the Intelligent Enterprise
Build your skills, reach your objective, connect with SAP Experts and obtain guidance with SAP Enterprise Support Value Maps now integrated in the SAP Learning Hub. Benefit from self-paced e-learning courses, online classes, expert-led live sessions, and collaborative social learning rooms – from anywhere, anytime and how you want it.

Request a Call

Navigation Guide
SAP Enterprise Support Value Maps Learning Room

Explore Value Maps

Join our fast-growing communities, navigate through the resources, collaborate and realize your goals.

- Application Lifecycle Management Value Map – SAP Enterprise Support
- Business Process Improvement Value Map – SAP Enterprise Support
- Data Volume Management Value Map – SAP Enterprise Support
- Digital Innovation Value Map – SAP Enterprise Support
- SAP Analytics Solutions Value Map – SAP Enterprise Support
- SAP C/4HANA Value Map – SAP Enterprise Support
- SAP Jam Collaboration Value Map – SAP Enterprise Support
- SAP S/4HANA Cloud Value Map – SAP Enterprise Support
- SAP S/4HANA On Premise Value Map – SAP Enterprise Support
- SAP SuccessFactors Value Map – SAP Enterprise Support
- Security Value Map – SAP Enterprise Support
SAP Enterprise Support Value Maps

SAP S/4HANA Cloud Value Map
“SAP Enterprise Support provided the tools to help ensure a smooth, on-time go-live. And from the beginning, value maps for SAP S/4HANA and digital innovation helped us prepare ourselves for our ERP conversion project. Now, we feel empowered to make the most of our new SAP solution.”

- Pedro Latini, IT Manager, Asociacion de Cooperativas Argentinas CL (ACA)
Thank you.

Register to SAP Enterprise Support value maps.
[
http://support.sap.com/valuemaps
]

Contact information:
For further details, please contact your SAP Enterprise Support Advisor or send an e-mail to:
sapesvaluemaps@sap.com