Next-Generation SAP Enterprise Support Value Maps
Business Process Improvement

SAP Services and Support
May, 2020
SAP Enterprise Support – The foundation for customer success

The choice for the Intelligent Enterprise

- Collaboration
- Empowerment
- Innovation and value realization
- Mission-critical support

Proactive and preventive support

SAP Enterprise Support
The foundation for customer success

Seamless consumption of innovation | Fast value realization | Business outcomes | End-to-end optimization

Across all deployment options

Intelligent enterprise
- Cloud
- Digital core
- Breakthrough innovations

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SAP Enterprise Support – Next-Generation Value Maps

SAP Enterprise Support Value Maps – an empowerment and support program, which provides direct access to SAP experts, interactive social collaboration forums, acceleration of learning and prescriptive guidance, designed to help you in adopting intelligent technologies, manage hybrid landscapes and gain agility to focus your resources on innovation. Value maps guide you through the knowledge, skills, and services needed to address your business challenges, enabling your company to lead in the experience economy.

Prescriptive Approach
Structured content enables guidance, simplification, and acceleration of support offerings consumption across the whole lifecycle.

Empowerment
New interactive learning formats and integrated tools – including gamification, social media-based interactions, and progress tracking provide fast and engaging empowerment.

Social Collaboration
Social learning forums allows users to get guidance and exchange ideas, skills, and best practices with SAP Experts and their peers.

Expert Access
Expert-led sessions and collaboration give users a direct channel to proven and relevant advice, best practices, business insight, and technology know-how.

Benefits of Utilizing SAP Learning Hub
- All value maps, one platform
- Learning new skills 24x7
- Embrace innovation adoption and digital transformation
- E2E value maps support and functional experts
- Individualized, prescriptive learning journeys
- Interactive social support
- Record of learning accomplishments
SAP Enterprise Support Value Maps

Business Process Improvement Value Map – Triggers

The Business Process Improvement Value Map helps you to discover and address challenges in your business processes like cost reduction, business/value drivers improvement, master data and configuration correctness, process automation improvement or getting ready for digital transformation.

- **Gain**
  - global transparency over business-related issues or exceptions in the business processes

- **Find Out**
  - whether business process templates are adhered to by the business in different locations

- **Reduce**
  - process costs and delays in the revenue stream (invoicing, payments, etc.)

- **Improve**
  - automation rates of your business processes

- **Eliminate**
  - material bottlenecks in the supply chain

- **Close**
  - old business documents

- **Prepare**
  - a migration project to SAP S/4HANA or SAP Business Suite on SAP HANA

- **Limit**
  - high manual effort, overtime work, and long durations of period-end closing
SAP Enterprise Support Value Map for Business Process Improvement

Benefits

- Control template adherence to given standardized business processes
- Increase the process efficiency and hence reduce process costs
- Achieve faster period-end closing
- Improve working capital
- Ensure process compliance
- Improve the supply chain planning
- Improve data accuracy
- Increase technical performance
- Increase integration and process automation
- Prepare for a smooth transition to SAP S/4HANA
A learning program will guide you through a set of expertly chosen SAP Enterprise Support offerings, assets, and tools in a sequential and interactive format to empower you to achieve the defined outcome.

**Quick wins**

- **Introduction to Business Process Improvement**
  - Access Learning Program >>

- **Analyze the improvement potential of your SAP Solution**
  - Access Learning Program >>

- **Prepare your transactional data and master data for migration to SAP S/4HANA**
  - Access Learning Program >>

- **Realize the Business Process Improvement project**
  - Access Learning Program >>

- **Set up Business Process Improvement suite tools**
  - Access Learning Program >>
SAP Enterprise Support Value Map for Business Process Improvement

A learning journey is an interactive visual guide designed to help you complete your learning and empowerment path for a particular SAP topic by exploring, filtering, and accessing a curated set of SAP Enterprise Support offerings and learning assets.

Business Process Improvement – Discover
Access Learning Journey >>

Business Process Improvement – Prepare/Explore
Access Learning Journey >>

Business Process Improvement – Run
Access Learning Journey >>

Business Process Improvement – Realize/Deploy
Access Learning Journey >>
SAP Enterprise Support Value Maps

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Your Benefits
✓ All Value Maps in one room
✓ Access to peers and SAP experts
✓ Maximize the value of your SAP software
✓ Embrace innovation adoption & experience economy in the era of Intelligence
✓ Boost employee skill level, Learning on 24X7 basis with different learning formats
✓ Reduce training expenditures

Request access to the SAP Learning Hub. If you are already registered you should use ‘Access Value Maps’ button.

Access SAP Enterprise Support Value Maps Learning Room.

Sign Up
Access Value Maps
SAP Enterprise Support Value Maps Learning Room

Unified experience

Start your journey to the Intelligent Enterprise
Build your skills, reach your objective, connect with SAP Experts and obtain guidance with SAP Enterprise Support Value Maps now integrated in the SAP Learning Hub. Benefit from self-paced e-learning courses, online classes, expert-led live sessions, and collaborative social learning rooms – from anywhere, anytime and how you want it.

Request a Call

Navigation Guide
SAP Enterprise Support Value Maps

Business Process Improvement Value Map

The Business Process Improvement Value Map helps you to discover and address challenges in your business processes like cost reduction, business value drivers improvement, master data and configuration correctness, process automation improve or getting ready for digital transformation.

Request a Call
Ask Questions
Give Feedback

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“Once we started our journey with SAP Enterprise Support, we identified areas requiring improvement in our business processes. This fostered a meaningful conversation with business, allowing for a focused intervention to improve the interaction with our SAP software and the processes it supports.”

- Carol Maycroft, Tech Lead, Wolverine Worldwide Inc

Read the full success story [here](https://d.dam.sap.com/a/oZKsdcx)
Thank you.

Register to SAP Enterprise Support value maps.
[ http://support.sap.com/valuemaps ]

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