CONTINUOUS QUALITY CHECK FOR IMPLEMENTATION
INFORMATION SHEET FOR SERVICE DELIVERY

The continuous quality check for implementation service guides you to a smooth start-of-production and a technically robust operation of your SAP software solution. The service is tailored for SAP Enterprise Support customers. Through a defined delivery plan your core business processes and interfaces are optimized and the GoLive of your implementation is secured.

AT A GLANCE

Key Features
The continuous quality check for implementation service includes:
- Verification of the technical capabilities of the production solution environment
- System configuration check (database, system components) of the investigated systems in the solution
- Analysis and optimization of the performance of core business processes
- Verification of the performance and stability of systems belonging to the customer solution

Benefits
The continuous quality check for implementation service ensures a smooth GoLive. Some benefits include:
- Minimizing risks to the software solution during the going live phase
- Increasing technical stability for all investigated systems
- Holistic view of the software solution

When to Use
The continuous quality check for implementation is most applicable during a new implementation or expansion of your current SAP solution or when you have a significant increase of data and user volumes. Depending on your SAP solution and contract type, you will receive a variation of our continuous quality check for implementation service portfolio tailored to your needs. The portfolio potentially consists of two sessions: analysis and verification. The analysis session should be performed at about 6 weeks before your planned start of production date. The verification session checks your system behavior approximately 6 weeks after the start of production.

DELIVERY IN DETAIL

Preparation
The support advisor will speak with you well in advance of the service delivery and schedule the service sessions according to your project time table. Before the session delivery, you should:
- Establish a remote connection to SAP
- Make sure the system administrator and representatives from the application departments are available
- Ensure SAP Solution Manager is on the required minimum release

Delivery
The findings and recommendations are described in a detailed service report which is provided after each session.
Remote Tasks
  o Open the remote connection
  o Be available for questions during the sessions

PREREQUISITES

General
Before the continuous quality check for implementation service can be delivered, the following prerequisites need to be met:

• The requested remote connections, both to the SAP Solution Manager system and the investigated systems, are established.
• The SAP Solution Manager is installed and prepared for service delivery.
• The involved SAP software components contain the latest version of SAP service add-on components.
• The solution landscape is defined in the SAP Solution Manager for the productive SAP components.
• The SAP EarlyWatch Alert is set up for all productive SAP components in SAP Solution Manager.
• For further information read
  o Software solution: SAP Note 1324027