HEC Customer Dashboard
11 User Statistics

July, 2016
The User statistics application provides an overview on the usage of ABAP based systems for the last three calendar months. Dates and times are given in server time (UTC). System users are ignored in this reporting. Only real business users are counted.

To measure and visualize system usage, we are using two KPI:

- Average number of active users per hour (blue bar)
- Number of dialog steps per hour (blue bar)

We also show the peak values of those KPI (green line). The peak value is taken from the hour with the highest value during the respective time frame.

The Info tile shows the three ABAP based systems with the highest total number of active users for the current day.

For each KPI we have individual bar charts. For the 'Number of dialog steps' chart you might have to scroll down.

In the top right corner there are buttons to filter the systems presented based on their roles (Non-productive, productive, all). You can also filter quickly on a certain system ID.

The pure numbers can be shown easily with this button. Drilldown to a daily or even hourly representation of the numbers is possible by clicking on the bar of a dedicated system.