Application Monitoring Configuration Service

Service Description
The application configuration Monitoring Service provides you with a holistic overview of your entire system landscape. Get important and relevant information in the dashboard. Edit quickly and centrally "alerts" in the SAP Alert Inbox with guided procedure.

Effort and Outcomes

Your Effort
- You have a global overview of your SAP or non-SAP systems, for example: availability, performance, and so on.
- Diagnostic Agents, the Host Agents and Introscope must be available and connected to the SAP Solution Manager.

Content and Results
- Basic configuration of Application Monitoring (Root Cause Analysis, System Monitoring, Early Watch Reporting, Monitoring and Alert Infrastructure, Guided Procedure, RCD)
- Go-Live support
- One-day-training for support employees and end users.
- Optional: Workshop for Self Monitoring and Error Handling, Basic configuration of PI/PO Monitoring, BI/HANA Monitoring, UX Monitoring, Job Monitoring, Self Monitoring

What are the benefits?
- Monitoring of SAP and non-SAP systems
- Automatic Notifications and Alert Infrastructure
- Notification variants
- Guided Procedure Integration into Alert Inbox
- SAP Fiori Dashboards for Monitoring Scenarios

Why SAP Consulting?
SAP’s product and solution experts bring you all the knowledge and experience about tools and processes. SAP knows SAP software best.

Key facts

Central overview
Central overview of the entire system landscape.

Automation
Automatic content deployment for monitoring templates via Rapid Content Delivery to adjust custom templates

Price
- Fix price basic configuration, workshops and trainings: € 9,000
- Go-Live support
- Optional: BI, PI, Job, Self or UX Monitoring (Additional costs based on time and material)

Learn more
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- SAP Support Portal