Business and IT Requirement Add On Service
SAP Solution Manager 7.2
Agenda

Overview
- Introduction

Functions in detail
- Overall functions
- For Business Requirements
- For IT Requirements

Summary
Overview
Introduction

Business and IT Requirements

With SAP Solution Manager 7.2 you have basic functions to manage business and IT requirements.

With our add-on, we take requirements management to the next level.
Introduction
Standard Requirements Management in SAP Solution Manager 7.2
Introduction

Business and IT Requirements Management Add On Functions
Business and IT Requirement Add On Functions

The Requirements Management Add-On extends the standard functionality with all the features you need for a professional requirements management.

In this presentation we would like to show you some details of our solution that makes your daily work easier and more effective.
**Enhanced Process Flow**

**Description**
- 1:n relationship of Business Requirements to IT Requirements
- Integrated Solution Documentation
- Integrated with Incident Management and Change Request Management

**Benefits**
- Improved process monitoring
- Faster response and completion times
- Automatic e-mail notifications

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**Enhanced Process Flow Diagram**

1. **Define Business Requirement**
   - Business Requirement Creator

2. **Validate Business Requirement**
   - Business Process Expert

3. **Check Business Requirement**
   - Business Manager

4. **Define IT Requirement**
   - Business Manager

5. **Validate IT Requirement**
   - Requirement Manager

6. **Check and Approve IT Requirement**
   - Solution Architect

7. **Implement IT Requirement**
   - Solution Architect

8. **Complete Requirement**
   - Solution Architect

- **IT Requirement is automatically created**
- **Business Requirements needs to be accepted by Business Manager**
- **Change Documents are created automatically**
Mass Update

Description
- Used via the Fiori App
- Mass update of Business and IT Requirements for
  - Status
  - Priority
- Combination of attributes possible

Benefits
- Faster processing for Management
- All Updates of requirements in one view
Reporting Cockpit

Description
- Easy-to-use solution for running real-time requirements management analytics on SAP Solution Manager 7.2.
- To enable faster decision making, predefined KPIs are aggregated on a single page.

Benefits
- Exposes only the information you need for the specific task at hand
- Huge performance increase compared to standard BW reporting
- Web-based interface with a user-friendly interface
- The dashboard theme can be adapted to the company specific look & feel using UI Theme Designer
Reporting Cockpit
Automatic E-Mail Notifications

Description
- Automatic notification when status changes
- E-Mail contains overview of current status, priority and description and a link for calling up the requirement directly

Benefits
- Fast response times
- Short wait and completion times
- Fast document access
- Process participants can identify urgency and current status immediately
Simple Attachment of Screenshots

**Description**
- Save a screenshot directly as an attachment (Internet Explorer only)
- Screenshot saved as a PNG File in attachment block

**Benefits**
- Error can be easily documented and attached
- Improved usability for end users

1. Add Screenshot
2. Paste from clipboard
3. Attach and Save
Automatic Label Determination

Description
- The enhancement will dynamically determine the label of the Attachment assignment block depending on its content. (Number of files attached)

Benefits
- Quick info about the Assignment Block
- You only have to expand the Assignment Block if it contains content
- Save load time
Predefined Authorization Roles

Description
- Base role: Authorizations for all users
- Process roles: Authorizations for specific tasks in the process

Benefits
- Roles can be maintained and adjusted easily

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Business Requirements

- Business Requirement Creator
- Business Process Expert
- Business Manager

IT Requirements

- Requirement Manager
- Solution Architect
Functions in detail

For Business Requirements
Excel Import

Description

- Import of excel files with Business Requirements into SAP Solution Manager (with integrated report)
- All Business Requirements will receive the initial status “Define“
- Possible takeover of several attributes (short description, priority, long description, partner functions)

Benefits

- Requirements need not be individually created in the system
- Faster validation of all requirements
- Easy assistance for Business Requirement Creator
Word Export

**Description**
- Generated word document for one or more Business Requirements

**Benefits**
- The most important information about a requirement in one document
- Business Requirements are linked in the document
- Easily configurable template
Integrated Solution Documentation

Description
- Creation of Business Requirements from processes or process steps

Benefits
- Requirement directly attached to solution
Integration of Incident Management

Description
- Requirement can be created as Follow Up of the Incident
- One Incident can have several related business requirements

Benefits
- Traceability of all related tickets
Related Requirements

Description

- Business Requirements are placed in relations with existing Business Requirements
- Easy configuration of relation types are possible
- Checks prevent approving/implementation of Business Requirements in incorrect order

Benefits

- Relations are easily to describe
- Traceability of the related requirements
- Direct navigation between related requirements
Functions in detail
For IT Requirements
**Effort Estimation**

**Description**
- Estimations of effort can be easily recorded per activity type in an additional assignment block
- Defining of cost rates possible

**Benefits**
- Direct overview about planned and actual efforts

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<tr>
<th>Activity Type</th>
<th>Ressources</th>
<th>Activity Short Description</th>
<th>Estimated Duration (dM)</th>
<th>Cost Rate (EUR)</th>
<th>Planned Costs (EUR)</th>
<th>Actual Effort Realization (EUR)</th>
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- **Effort estimation by activity type**
- **Numbers based on days and cost rate**
- **Control and compare estimations with recorded efforts**
Preconfigured Checklist

Description

- Template for each new requirement

Benefits

- Higher quality of requirements during implementation due to quality insurance
Summary
Why choose SAP Consulting Solutions?

SAP Consulting Solutions offer Best Practices delivered by experts at a fixed price and short implementation time

**Value**
- Reduced costs
- Fixed price
- Reliable budget planning

**Expertise**
- Knowledge transfer helps new users to get started
  - Developed by experienced SAP Solution Manager developers

**Best Practice**
- Proven functionalities already implemented at other customers

**Time to Go-Live**
- Fast implementation
  - Readily available

Rich set of **proven features** at a highly **competitive price**
SAP Requirements Management delivers Best of Breed functionalities with measurable improvements

### Less Escalations
- Reporting Dashboard
- Effort Estimation

### Improved Usability
- Excel Upload
- Word Export
- Mass Update
- Predefined authorization checks
- Simple attachment of screenshots
- Related requirements
- Integrated Solution Documentation
- Integration with existing applications (Change Request Management and Incident Management)
- Preconfigured Checklist

### Shorter Idle Times
- Automatic E-Mails
Thank you.

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