Focused Run for SAP Solution Manager

<table>
<thead>
<tr>
<th>Version</th>
<th>Date</th>
<th>Change</th>
<th>Author</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.1</td>
<td>2018-06-27</td>
<td></td>
<td>Balasubramanian Singaravelu, Sireesha M</td>
</tr>
</tbody>
</table>
Alert Confirmation in Advanced Alert & Event Management

In Focused Run for SAP Solution Manager (FRUN), apart from confirming alerts directly using Advanced Alert & Event Management application (AEM), users can confirm the alerts from other sources using REST API exposed by AEM. For example, ServiceNow is one of the resources.

Technical Facts

Alert Confirmation, in the form of an oData service (REST API), is available using which alerts can be confirmed in FRUN from a third-party tool.

Odata Service:
/sap/opu/odata.sap/ACC/ConfirmAlertType?ContextId='12345'&AlertTypeId='34567'&Comment='Test'&ConfirmTimestamp='20180618080527'

Mandatory Parameters
- AlertTypeId
- ContextId

Note: Timestamp is an optional parameter and the format should be in UTC.

Authorizations

The FRUN users executing the service should have the below authorization to confirm an alert


Sample URL
https://<host>:<port>/sap/opu/odata/sap/ACC/ConfirmAlertType?ContextId=%27AE8B74E0DF1ED789C7B2AF56BFBE65%27&AlertTypeId=%27FA16E799B31EE789A01A532CB80581%27&Comment=%27Test%27&ConfirmTimestamp=%2720180618080527%27