Focused Build for SAP Solution Manager 7.2 (SP6)
Fix Pace

RIG, Customer Experience & Solutions, SAP SE
June 2020

PUBLIC
Agenda

Use Case

Change Paces in Requirements-to-Deploy

Manage Fixes with Request for Change

Manage Changes with Urgent Changes

Manage Changes with Standard Changes

Transport Strategy

E-Mail Notifications
Use Case
So far Focused Build has not offered any functionality to cover Hypercare and Operation phase of a deployed Release. We offered:

Continuous innovation plus Preliminary Import based on a 4 system landscape

- To release urgent fixes
  - Create Work Package
  - Select Build Project
  - Select Wave
  - Use Work Item with Action Preliminary Import

Fix with Standard ChaRM (e.g. based on a 6 system landscape (dual landscape))
Use Case (2)
Description (as of ST-OST SP04)

- **Release Schedule**
  - Major Releases

- **Build Project 1**
  - Phase
    - Build
Use Case (3)
Description (as of ST-OST SP04)

To release urgent fixes or standard changes in Hypercare/Operate phase of an already deployed Release
- Create Focused Build Request for Change (which is a new transaction type utilized within the Focused Build Fix Pace)
- Select the Actual Release which is in Hypercare/Operation phase (Actual Release of Wave 1)
- Create Focused Build Urgent or/and Standard Changes (also new transaction types utilized within the Focused Build Fix Pace)
Use Case (4)
Description (as of ST-OST SP04)

From an transactional perspective:
Use Case (5)

Description – Key Takeaways

- Focused Build fix and standard change process with UI5 app
  - Focused Build Urgent Change and Standard Change
  - Processed within the same landscape like the innovation in development branch while Hypercare or Operation phase of the deployed Release
- Electronic Signature option within UI5 app
- DropDoc integration
Change Paces in Requirements-to-Deploy
SAP Solution Manager Integration Model
Three Different Change Paces in Requirements-to-Deploy

**Fix**
- **Trigger**: Business disruption or standard change
- **Scope**: Small
- **Process Impact**: None
- **Approval**: Individual
- **Deployment**: Unbundled on request or bundled with release

**Enhance**
- **Trigger**: Improvement request
- **Scope**: Medium
- **Process Impact**: Minimal
- **Approval**: Individual
- **Deployment**: Bundled with release

**Innovate**
- **Trigger**: Transformation projects, new solutions
- **Scope**: Large
- **Process Impact**: Significant
- **Approval**: Pre-Approved
- **Deployment**: Bundled with release
Focused Build **before** Support Package 04

**Standard ChaRM**  

**Focused Build**

<table>
<thead>
<tr>
<th>Innovate</th>
<th>Enhance</th>
<th>Fix</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Focused Build</strong></td>
<td><strong>Standard ChaRM</strong></td>
<td></td>
</tr>
</tbody>
</table>
Focused Build as of Support Package 04

Focused Build
Standard ChaRM

<table>
<thead>
<tr>
<th>Innovate</th>
<th>Enhance</th>
<th>Fix</th>
</tr>
</thead>
<tbody>
<tr>
<td>Focused Build</td>
<td>Standard ChaRM</td>
<td>Focused Build</td>
</tr>
</tbody>
</table>
Recommended System Landscape for Focused Build Fix Pace
Manage Fixes with Request for Change
Create FB Request for Change

Guidelines

• Bundling changes while the productive usage of a Release (Hypercare/Operate)

• A Request for Change needs to be implementable within Hypercare or Operate phase before the following Release is switched to Hypercare. No re-assignment takes place

• Request for Changes could be linked to a process structure or library element
  • To automatically inherit the Process Documentation context, create Request for Changes derived from Process Management structures

• Usually a change (standard/urgent) does not need to change the existing documentation

• A Request for Change can be subdivided into one or more Change Documents (urgent/standard) depending on the context and in case the work needs to be distributed between several developers

• The FixPace must run in the same branch (Development Branch) and on the same landscape like the entire major Release upfront
Focused Build methodology
Standard Workflow Fix Pace

- Change Request
  - Created → Validation
  - To be Approved → Approved
  - Rejected

- Urgent Change
  - Created → In Development
  - To Be Tested → Successfully Tested
  - Withdrawn

- Standard Change
  - Created → In Development
  - To Be Tested → Successfully Tested
  - Withdrawn

- Production Branch
  - Implemented → Confirmed
  - Confirmed
  - Completed
  - Predoc / Background Processing
SAP Solution Manager Launchpad

Launchpad Catalogue: Focused Build – FixPace
Launchpad Group: Focused Build – Change Manager
Functionality of dropDoc
dropDoc integration to My Requests for Change and My Change Documents Applications

CREATE AND ASSIGN DOCUMENTS

There are several possibilities available to create a documents in dropDoc

The documents is always automatically assign to structure and consequently to RfC/CD
Functionality of dropDoc

dropDoc integration to My Requests for Change and My Change Documents Applications

CREATE AND ASSIGN DOCUMENTS

- Create documents by drag-and-drop
- several documents can be selected from the local storage and dropped over the drop area
Functionality of dropDoc

dropDoc integration to My Requests for Change and My Change Documents Applications

The decision where the dropped document will be stored is done in the background by dropDoc and based on the standard document type configuration e.g.:

- **Functional specification** shall be stored at `<Step origin>`
- **Single Functional Test** at `<Step origin>`
- **Technical Design** at development or executable elements
- **Use Case** at `<Step reference>`
Preselection of Standard Change RfC

The check box for Standard Changes on the Request for Change has got reason that

a. only Standard Changes can be created within Scope and

b. No approval is required and implementation can be started immediately
Electronic Signature (optional feature)

Electronic Signature

Sign electronically your change documents

Feature details

- Sign electronically your change documents at status change
- Optional signature is also possible within approval Procedure
- Users sign electronically by giving their User ID plus Logon Password
- Signature and current document content is stored separately and can be accessed for audit

Benefits

Fulfills audit requirements for Food and Drug Administration (FDA)
Scope Creation

OS: Re-Test Late assignment of CM

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
<th>Productive System</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>No data</td>
</tr>
</tbody>
</table>

Change Document for Request for Change:
- **Type**: FB Urgent Change
- **Productive System**: FB Standard Change
Approval Procedure

Within the FixPace the new Request for Change is introduced which contains the approval tab.

For this transaction type you can create your individual approval procedure.

In status 'To Be Approved' you can approve or reject all approval steps assigned to your business partner with one shot by clicking the respective button in the footer bar.
Manage Fixes with Urgent Changes
Focused Build methodology
Standard Workflow Fix Pace
SAP Solution Manager Launchpad

Launchpad Catalogue: Focused Build – FixPace
Launchpad Group: Focused Build – Change Manager
Functionality of dropDoc

dropDoc integration to My Requests for Change and My Change Documents Applications

CREATE AND ASSIGN DOCUMENTS

There are several possibilities available to create a document in dropDoc

The document is always automatically assigned to the structure and consequently to RfC/CD.
Functionality of dropDoc

dropDoc integration to My Requests for Change and My Change Documents Applications

CREATE AND ASSIGN DOCUMENTS

- Create documents by drag-and-drop
- Several documents can be selected from the local storage and dropped over the drop area
Manage Changes with Standard Changes
Create FB Standard Change
Guidelines

- Standard change is used to perform low-risk changes that are uncritical and frequently used
- Standard changes are executed on a regular basis by the change management organization and have no technical impact, such as adding:
  - New currency
  - Storage location
  - Purchasing group
  - New plant
- Those objects are no master data but customizing objects and therefore need to be transported. To indicate which objects are uncritical there is white list to maintain in the admin cockpit
- Standard changes are no-risk or low-risk changes and can therefore be processed without approval
Focused Build methodology
Standard Workflow Fix Pace
Transport related check framework

<table>
<thead>
<tr>
<th>DETAILS</th>
<th>TEXT</th>
<th>RICH TEXT</th>
<th>ATTACHMENTS</th>
<th>TRANSPORT MANAGEMENT</th>
<th>TRANSPORT-RELATED CHECKS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perform check</td>
<td>Refresh</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

![Transport-related checks](image)

- **Downgrade Protection**
- **White list check**
  - Critical objects
  - ABAP Test Cockpit (ATC)
  - Code inspector
  - Custom specific checks (open framework – integrate your own checks)

Choose the point in time for your checks:

- When saving a change to a transport
- When releasing the transport
White list objects

Object check can be switched on **globally** or **locally** per DEV system

- Manage White List **customizing** or **workbench objects** for selected systems and clients
- Specify customizing objects on **table key** entry level and workbench objects on **object name** level
- Possibility to use **wildcards** *
- Change log to retrace who maintained which objects when
SAP Solution Manager Launchpad

Launchpad Catalogue:
Focused Build – FixPace

Launchpad Group:
Focused Build – Change Manager
Transport Strategy
**Fix Pace**

Transport Strategy

- The transports within the FixPace will be imported from within the respective change document e.g. FB Urgent Change by executing the relevant action. In case of an import into QAS it is **Transfer Urgent Change to Test**. But the transports remain in buffer for a consolidated import together with the follow-up Release into the respective environment.

- The action **Confirm Successful Test** will import the TR into the pre-production system.
FixPace
Transport-related check framework

- In case of conflicts with CSOL/DGB you will get an error and you need to switch to CRM WebUI by clicking on the change document title
FixPace
Transport-related check framework

- The conflicts have to handled on each system
The import into production is done as described before but by the Release Manager.

The Change Manager utilizes the Mass Change Operations app for changing 1-n change documents from 'Successfully Tested' to 'Handover to Production' which is the sign for the Release Manager to import the changes into production.

Afterwards the Release Manager selects the respective change documents in the status 'Handover to Production' and switches them to 'Productive' which trigger the import itself.
E-Mail Notification
E-Mail Notification

- Specific attribute context for mail forms used for E-Mail notifications in Focused Build esp. Fix Pace but can be enabled for several other Focused Build transaction types as well

- Usage of new Focused Build ATTRIBUTES, which is specific to Focused Build, for the mail forms that are used for the e-mail notifications created by PPF actions. This attribute context contains attributes that are relevant for Focused Build, such as “Work Package Owner”, “URL to Generic App ID”, “Wave”, or “Classification”, etc.