Focused Build for SAP Solution Manager 7.2 (SP5)
Release Management

Frank Jungmann, SAP SE
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Agenda

Introduction

Focused Build – TMS integration

Release Management concept in Focused Build

Release Planning

Track Release

Transport Concept
Transparent Requirements-to-Deploy
Release Management to synchronize projects and keep them under control

Reduce Risks, Simplify Go-Live Process, and Decrease Test Efforts
**Transparent Requirements-to-Deploy**

Incremental deployment with constant feedback loops with the business

**Releases** synchronize project go lives and ensure continuous delivery and integration.

**Project** to bundle deliverables. Multiple and parallel projects are possible.

**Phases** ending with **Quality Gates** Short Discover & Prepare and Explore, incremental Realize & Deploy

**Waves** ending with **Touch and Feel** by the business (~ 8 – 12 weeks)

**Sprints** with **Show and Tell** sessions to the business (~ 2 weeks)
Transparent Requirements-to-Deploy
Incremental deployment with constant feedback loops with the business

**Releases** synchronize project go lives and ensure continuous delivery and integration.

**Project** to bundle deliverables. Multiple and parallel projects are possible.

**Phases** ending with **Quality Gates**
Short prepare and scope, incremental build

**Waves** ending with **Touch and Feel** by the business (~ 8 – 12 weeks)

**Sprints** with **Show and Tell** sessions to the business (~ 2 weeks)
Example of Project Structure in Build Projects for scaled agile approach

Project structure sample with two waves, and three sprints per wave

- **Wave 1**
  - Sprint 1: Develop & Test
  - Sprint 2: Develop & Test
  - Sprint 3: Develop & Test

- **Wave 2**
  - Sprint 1: Develop & Test
  - Functional Integration Test
  - Sprint 2: Develop & Test
  - User Acceptance Test
  - Sprint 3: Develop & Test
  - User Acceptance Test
  - Touch & Feel

- **Show & Tell / Sprint Review**

- **Functional Integration Test**

- **Regression Test**

- **Touch & Feel**
Example of Project Structure in Build Projects for classic approach

Project structure sample with 1 wave and 1 sprint

- **Wave 1**
  - Wave Milestones:
    - Scope defined
    - Functional Specification available
  - Sprint Milestones:
    - Technical Design available
    - Build completed
  - Milestones:
    - Build completed
    - Unit Test completed

- **Sprint 1**
  - Milestones:
    - Build completed

- **Project**
  - Milestones:
    - Build completed
  - Milestones:
    - User Acceptance Test
    - Functional Integration Test
    - Single Functional Test completed
    - Build completed

- **Release**
  - Milestones:
    - Final Integration & Regression Test
    - Handover to Release
Recommended System Landscape for Focused Build

System Landscape (TMS)

Production
- PRD-100

Development
- DEV-100
- QAD-100
- PRE-100

Sandbox
- SBX-100

Logical Component Group

Log Comp Group
- ERP

Logical Component
- Production

Branches

Production

Development

Design

Import
Focused Build – TMS integration
Focus Build methodology – Systems

Standard Workflow

SBX
- Approved
- In Realization
- Created
- Scoping
- Scope finalized
- To be Developed
- In Development
- Create Work Item

QAS
- Single Functional Test & UAT
- To be tested
- Successfully tested
- Handover to release

PRE
- Realization Completed
- Handed over to release
- IT, RT
- Productive

PRD
- Productive
- Completed

DEV
- Created
- In Development
- Automated Transport
- Create Transports
- To be tested
- Successfully tested
- Handover to release
- Productive
- Completed

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Focus Build - Transport Handling with ToC and Unit Test in QAS
Detailed Transport/Status Dependencies

* Transport of Copies

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Work Item status flow with integrated TMS actions

Legend:
- Transport of Copies
- Regular Transports

Work Item
- Created
- In Development
- To Be Tested

Release Tasks
- Successfully Tested
- Handed Over to Release (Status set by WP)
- Productive (Status set by Import)

Import buffer
- Import in QAS
- Import in PRE
- Import in PRD
What happens with Work package, Work Item and Requirement at Go-Live

Combined Productive and Completed status

- Default since ST-OST SP2: Batch Import automatically sets (via asterisk setting, triggering standard after import status setting) Status ‘Completed’ for Normal Changes (automated change with transport)

- To have an additional status ‘Completed’ with the FINI status instead of the status ‘Productive’ doesn’t seem offer additional value. But the benefit of this behavior is: Enabling the 4 eyes principle for General Changes (manual change without transport) in productive environment.
Focus Build methodology
Standard Workflow at Go-Live

Handed over to Release cannot be set for Work Packages if assigned Documents and Test Steps are not released

Warning appears at “Successfully tested” in Work Items to inform developer about missed activities

Parallel documentation activation to Production Branch and transport to Production System for Work Items (NC)

Work Items (GC) are set via Mass Change to ‘Productive’ which triggers the activation of Solution Documentation Elements to Production Branch
Release Management concept in Focused Build
Example for schedule of Releases, Projects, Waves and Sprints

- **Release Schedule**
  - Major Releases

- **Master Project**
  - Phases
  - Waves

- **Build Project 1**
  - Phases
  - Waves
  - Sprints

- **Build Project 2**
  - Phases
  - Waves
  - Sprints
Whenever something shall be deployed into the productive environment, it will be handled via a Release.

Usually Work Packages are assigned to one of the waves within Project Management. Such a wave is associated with a certain release. All Work Packages assigned to the same release within 1 project, will be deployed together (Go-Live) at the end of the project or wave.
Release Phases - Introduction

The release has many different phases which all have a defined semantic meaning.

The phases of the release also control which activities are possible in the Work Packages and Work Items – related to the release.

- e.g. assignment to a release, import of transports, …
In the **Prepare** phase, the development of the release content takes place

- Work Packages will be processed and broken down into Work Items
- Changes will be implemented (with Workbench and Customizing Transports)

In addition, at the end of a sprint the Single Functional Test of Work Packages will be performed within this phase and at the end of a wave the optional (early) Functional Integration and the UA Test will take place as well in the cycle phase. After the test plans are completed according the exit criteria's defined at the beginning, a board consisting of Release Manager(s) and Test Manager(s) will decide on which Work Packages are supposed to go with the next release deployment. The supporting tool(s) for this decision are the Test Suite Dashboard – Traceability Matrix and the Mass Change Operations app.
Prepare Phase (2)
In the build phase, the content of the release will be finally defined.

This is the time, when the release manager needs to make a decision about which Work Packages shall be part of the release deployment and which shall be taken out (e.g. postponed to next release). For the selection of Work Packages which could be part of the release Mass Change Operation app will be utilized:

Please refer to the slides of the previous phase regarding the completed Single Functional Test phase for the final scope of the release as well.
In the build phase, you are now switching the status of all Work Packages which are previously nominated for the next release deployment with the help of the Mass Change Operations app from Tested to Handed over to Release. **Please be aware of the fact this will be the Point of NO Return!** After setting the status Handed over to Release there is just the way forward into the pre-production and finally into the productive system. **NO WAY BACK ANYMORE!**
In the test phase, the testing of the release takes place. The content is finalized.

This is the final release test, which means the entire package needs to be validated and tested for functional and technical correctness before the import into the Production environment.

Usually this involves a whole series of tests including:

- Regression Test
- Integration Test

In order to have a valid test result, the Pre-Production system needs to be reset before the test phase.

In case of bugs or issues, a defect correction can be created to fix the errors.
In the Deployment preparation phase, the technical steps to perform the cutover into the production system need to be done.

This includes all required preparation steps – technical as well as non-technical.

Typically the Deployment preparation is a short phase which is directly followed by the Deployment phase (e.g. as part of a weekend).
The Deployment phase includes the “big day” – the actual technical cutover of the entire release into the production environment.

This means all transports will be imported into the production environment.

The activity to trigger the import will be done by an Administrator or Technical Release Manager from within SAP Solution Manager.

The content of the package will be calculated automatically by SAP Solution Manager and imported in the correct sequence.
After the Deployment there is a special phase called “Hypercare”.

This is due to the fact that usually shortly after a go-live, the number of incidents increases significantly.

Sometimes this is due to missing information about the new functionality, wrong documentation or bugs which have not been detected and solved before.

During this time, there is still a high attention on the release and a consistent monitoring of the incident queue.

Usually this phases ends after a few days or weeks – then the release will be formally handed over from the Project Team to the IT Operation Team, which ensure production support.
Once Hypercare phase is completed you can switch the cycle phase to Operation which means that this release is now productively operated.
Release Planning
Plan Release

Focused Build - Release Manager

- Release Management
- Mass Change Operations
- My Defect Corrections
- Administration Cockpit
- Change Control Manager
- Release Dashboard
- Reporting
- Release Planning

Solution Manager IT Service Management

Release Planning

Create

- Landscape/Release Version
- Status
- Go-Live
- Branch
- Cycle Description

<table>
<thead>
<tr>
<th>Landscape/Release Version</th>
<th>Status</th>
<th>Go-Live</th>
<th>Branch</th>
<th>Cycle Description</th>
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Track Release
Focused Build – SP02 Release Dashboard
Main features (1)

Release Dashboard

Features

• Drill down from top level dimensions down to the transport request level.
• Breadcrumb navigation to show current context
• New filter options for work packages, defect corrections and transport requests
• Get status ratings to evaluate completeness of releases.
• Find work items and transport requests which are not compliant to the Focused Build release building process.

Benefits

Effective release tracking
Easily identify release issues
Perform detailed analysis
Focused Build – SP02 Release Dashboard
Main features (2)

Release Dashboard

Features

1. Drill down from top level dimensions down to the transport request level.
2. Filter options for work packages, defect corrections and transport requests
3. Status ratings
4. Evaluate work Items and transport requests, which are not compliant to the Focused Build release building process.

Benefits

Effective release tracking
Easily identify release issues
Perform detailed analysis
Transport Concept
Batch Import

Program name: /SALM/BATCH_IMPORT_TRIGGER

In the scope of Focused Build it is used for import in all kinds of systems. The program can be scheduled on a regular basis via the section 'Scheduling Option'.
Batch Import

Select the Release or Cycle you want to perform the Import for:
Batch Import

Possibility to use Multi-select or even Wild Card *

AGS_WORK_CUSTOM settings necessary

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<th>Parameter Value</th>
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Batch Import

Possibility to use the task list as selection criteria

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Batch Import

Needs to be flagged for Imports into PRD systems

Choose the Import variant, also here multi-select option is available

- Include “orphan” transports that were created via Task list
- Only give report results – no commit work
- Only import Transport of Copies
Batch Import

- Enable automatic job re-scheduling
- Will wait XX min after the last job was finished before next job is scheduled to avoid “overtakes”
- Put your own naming for easier finds when searching for jobs

- Activate DGP check for import (will be switched on automatically when “Import into Production Systems” is flagged.
- Skip transports which are stopped by DGP check and go on (no best practice)
Batch Import

- Enable automatic E-Mail notification
  - Get informed about possible issues
  - Get return code information
  - Maintain the relevant address
Batch Import

- Check for change document relations
  - Is predecessor of
  - Is parallel to
  - Is successor of

- Only import if all relevant transports of dependent change documents including defect corrections inside the document flow of a work package are valid for import.

- Check document relation also available on WP level (not possible simultaneous with WI check)