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Agenda

Introduction

Process Management in Detail
Introduction
SAP Cloud ALM – A brand-new, cloud-based application lifecycle management offering

For the intelligent enterprise
- for cloud-centric customers
- manages cloud and hybrid solutions
- supports all components of the Intelligent Enterprise

In the public cloud
- Rethought, newly designed, and built on modern cloud technology
- Ready for immediate consumption
- Cost-efficient for customers
SAP Cloud ALM – A brand-new, cloud-based application lifecycle management offering

Functionalities
- Application monitoring
- Integration and user monitoring
- Business process monitoring
- Business process improvement
- Process management
- Task management
- Test management
- Deploy management

Integrates with...
- Monitoring
- IT service management
- People enablement
- Collaboration
- Task management
- Deployment tools
- Test automation
- Document management

SAP Cloud Platform
Platform services and data management
Process Management in Detail
SAP Cloud ALM for Implementation
Capabilities & Functions Map

**Process**
- Process content viewer
- Fit-to-Standard workshop execution
- Process modelling*
- Process documentation*

**Task**
- Consumption of SAP Activate based roadmaps
- Task based on scoping & requirements
- Task assignment and distribution
- Agile support*

**Test**
- Test planning & preparation
- Manual testing
- Integration of test automation tools*
- Defect management*

**Change & Deploy**
- Requirements management
- Deployment orchestration*
- Change management*
- Integration of deployment tools*

**Analytics**
- Project Tracking & Overview
- Traceability*

**Foundation**
- Projects & Solution*
- Landscape
- Users

*Planned for future releases

This is the current state of future vision and may be changed by SAP at any time.
Process Management
Overview

SAP Cloud ALM **Process Management** capability:

- **Process Content Viewer**
  - Provides access to SAP reference and best practice processes
  - Rich business process descriptions and diagrams

- **Scoping**
  - Enables definition of rollouts and business process scope

- **Fit-to-Standard Workshop Execution**
  - Supports customers to run Fit-to-Standard workshops efficiently
  - Take notes to add your own knowledge
  - Determine business process fit and capture business requirements
Process Content Viewer
Provides Access to SAP Reference and Best Practice Processes

- Review SAP reference and best practice processes
- Access rich business process content
  - Business process value flows
  - BPMN process models
  - Test Scripts
  - Executables

This is the current state of future vision and may be changed by SAP at any time.
Process Content Viewer
Rich Business Process Descriptions and Diagrams

*Planned for future releases
Scoping
Enables Definition of Rollouts and Business Process Scope

- Define your project scope
- Group business processes belonging together into rollouts
- Set business processes in scope for your implementation project
Scoping
Mastering the Customers Process Landscape

Rollouts can be used to manage processes

- The Business Process Scope is defined per rollout
- Key tasks such as conduct Fit-to-standard Workshop are also generated rollout specific
- Criteria that drive the creation of independent rollouts are
  - Separate system landscapes (e.g. if plants operate local systems)
  - Country specifics (e.g. if processes are rolled out to multiple countries using own country codes)
Scoping
Scope driven project execution

Define Rollout
Define Business Process Scope

Process
Capture Notes and Requirements

Populate rollouts
Populate business process scope
Populate business requirements

Requirements List and Editor
Change & Deploy

Rollout A
Schedule Fit-to-standard → Conduct Fit-to-standard → Review and complete requirements

Rollout B
Schedule Fit-to-standard → Conduct Fit-to-standard → Review and complete requirements

Create Rollouts and define Business Processes Scope
Fit-to-Standard Workshop Execution
Overall Workshop Approach

1. Review Best Practices Process Flow
   - Consultant explains the business processes using the rich process content.

2. Demonstrate Business Process and Concepts
   - Consultant demonstrates the business process using the starter system and highlights the areas that require configuration decisions. The process flow is used as a point of reference when transitioning in the system.

3. Discuss how the processes fit with the customer’s requirements
   - Team fosters discussion to better understand the customer business requirements and to provide understanding of how the solution meets these requirements.

4. Identify Delta Requirements
   - Team identifies and catalogs the delta requirements for further analysis and closure. Delta requirements are business requirements that cannot be satisfied with the standard scenarios.

5. Identify required configuration
   - Consultant explains the business processes using the rich process content.

6. Enable customer execution of standard scenarios
   - Consultant enables the business process expert to execute the process on their own in the Starter system.

The Team determines the configuration values required. The customer is responsible for providing value lists, i.e., product group definition.

Notes

Business Requirements
Fit-to-Standard Workshop Execution
Supports Customers to Run Fit-to-Standard Workshops Efficiently (1 of 2)

- Fit-to-Standard workshop tasks driven by defined project scope
- Show and tell sessions based on rich process content
- Built-in function to create notes to add your own knowledge to provided process model
- Built-in function to capture business requirements and fit-to-standard results

This is the current state of future vision and may be changed by SAP at any time.
Fit-to-Standard Workshop Execution
Supports Customers to Run Fit-to-Standard Workshops Efficiently (2 of 2)

Notes
- Notes are used to document any additional knowledge or insight about a business process that is useful to remember
- Notes are timeless and part of the process documentation

Business Requirement
- A Business Requirement details delta requirements that the business process should fulfil to comply with the customer’s expectations.
- Business Requirements are actionable and (after approval) turned into Tasks to facilitate the fulfilment.
Where to find more information?

SAP Cloud ALM Homepage:
https://support.sap.com/cloud-alm.html

SAP Cloud ALM Support

What’s New and Feature Information:
https://help.sap.com/viewer/604f6e2484984622a01ac1e5aa9415a1/latest/en-US

Integrated help with web assistant:
Join our SAP Cloud ALM Community!

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Learn from blog posts and questions and answers
Thank you.