SAP Enterprise Support Value Map for Analytics
### SAP ES Value Map for Analytics

**Positioning Paper – Value realization**

#### Business Benefits

**Increased Return on Investment (ROI)**
- Increased user satisfaction
- Accelerated information delivery allows for accelerated decision making
- Increased productivity
- Explore larger data sets
- Leverage additional tool functionality
- Increased capacity allows user base growth
- Close functional gaps

#### IT Benefits

**Decreased total cost of ownership (TCO)**
- More efficient use of system resources (i.e. memory, CPU, storage, etc.)
- Increase user adoption rates
- Greater runtime flexibility for resource intense jobs
- Greater efficiency allows for system expansion
- Reduce runtimes/failures
- Increased opportunity for more sophisticated system development

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**SAP Enterprise Support Value Maps** guide your IT organization to build up solid protection and compliance monitoring for your SAP landscape.
# SAP ES Value Map for Analytics

## Adoption

**Discover & Plan**
- Tool usage/selection
- Design/Infrastructure/Configuration best practices
- Monitoring/Diagnostic tool awareness
- Optimize user experience with appropriate BI tool usage
- Ensure high performance through BI design and system infrastructure/configuration best practices
- Deploy comprehensive monitoring/diagnostic tools

**Implement & Integrate**
- Universe/Report/Dashboard/Model Design
- System configuration tuning
- Pre/Post/GoLive services
- SDK best practices
- Security deployment
- Leverage design best practices for ideal user experience
- Ensure performance based on business requirements
- Perform customizations with confidence
- Deploy security protocols to specific requirements
- Safeguard pre-, post-, and go-live efforts with advanced services

**Operate & Optimize**
- Align tool usage
- Report/Universe/Dashboard/Model optimization
- Platform service configuration
- Ensure appropriate business requirement / tool alignment
- Review overall system behavior
- Address specific performance issues

## Offering

**Tools & Troubleshooting**
- Tracing
- Monitoring
- Diagnostics
- Proactive notifications
- End to end tracing capabilities for root cause analysis
- Real-time monitoring
- Guided diagnostic capabilities
- Trending notifications

## Benefits

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<th>Customer Effort</th>
<th>Time</th>
<th>Resources</th>
<th>Skills</th>
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